

www.guidesqld.org

## ANNUAL REPORT 2023 YOUTH SERVING IN THE COMMUNITY



#### ASIA PACIFIC REGION

Australia Bangladesh Brunei Darussalam Cambodia **Cook Islands** Fiji Hong Kong India Japan Kiribati Korea Malaysia Maldives Mongolia Myanmar Nepal New Zealand Pakistan Papua New Guinea Philippines Singapore Solomon Islands Sri Lanka Taiwan Thailand Tonga

#### ARAB REGION

Algeria Bahrain Egypt Jordan Kuwait Lebanon Libya Mauritania Oman Palestine Qatar Sudan Syria Tunisia **United Arab Emirates** Yemen

#### EUROPE REGION

Albania Armenia Austria Azerbaijan Belarus Belgium Cyprus Czech Republic Denmark Estonia Finland France Georgia Germany Greece Hungary Iceland Ireland Israel Italy Latvia Liechtenstein Luxembourg Malta Monaco Montenegro Netherlands Norway Poland Portugal Romania Russia San Marino Slovak Republic Slovenia Spain Sweden Switzerland Turkey Ukraine United Kingdom

#### WESTERN HEMISPHERE REGION

Antigua and Barbuda Argentina Aruba Bahamas Barbados Belize Bolivia Brazil Canada Chile Colombia Costa Rica Curaçao Dominica Dominican Republic Ecuador El Salvador Grenada Guatemala Guyana Haiti Honduras Jamaica Mexico Nicaragua Panama Paraguay Peru St Kitts and Nevis St Lucia St Vincent and the Grenadines Suriname Trinidad and Tobago United States of America Venezuela

#### AFRICA REGION

Benin Botswana Burkina Faso Burundi Cameroon **Central African** Republic Chad Congo Brazzaville Côte d'Ivoire DR Congo Eswatini (formerly Swaziland) Gambia Ghana Guinea Kenya Lesotho Liberia Madagascar Malawi Mauritius Mozambique Namibia Niger Nigeria Rwanda Senegal Sierra Leone South Africa South Sudan Tanzania Togo Uganda Zambia Zimbabwe

## CONTENTS

- 4 Message from our Patron
- 5 Report from our Board Chair
- 6 Report from our State Commissioner
- 7 Report from our Chief Executive Officer
- 8 Report from our Chair of Finance and Risk
- **10** Our Guiding Community
- 14 Message from the Chief Commissioner of Girl Guides Australia
- **15** Our Operations Plan
- 16 GGQ Social Impact Report 2023
- **17** GGQ and the United Nations Sustainable Development Goals (SDGs)
- 19 Inspiring Youth Members Providing Community Service
- 22 Our Events 2023
- 23 Adult Learning Support 2023
- 24 Partnerships
- **26** Grants, Bequests & Donations
- 28 Supporters of Guiding in the Community
- **30** Our Guide Properties
- 32 Awards
- 34 External Recognition of Guides Queensland and Members
- **36** Archives
- **38** Board of Directors
- **39** State Office Personnel
- 40 Government House Awards
- 41 Guides Queensland Annual Awards Presentation

## ACKNOWLEDGEMENT

Girl Guides Queensland acknowledges the Country and people of Queensland's First Nations. We pay our respect to Elders, past, present and emerging. We acknowledge the continuous living culture of First Nations Queenslanders - their diverse languages, customs and traditions, knowledges and systems. We acknowledge the deep relationship, connection and responsibility to land, sea, sky and Country as an integral element of First Nations identity and culture. This Country is sacred. Everything on the land has meaning and all people are one with it.

.....



GOVERNOR OF QUEENSLAND

## MESSAGE FROM OUR PATRON THE GOVERNOR OF QUEENSLAND



As Governor and Patron of Girl Guides Queensland, I congratulate this iconic organisation on another year of rewarding activity to the benefit of some 4,000 young Queenslanders.

The efforts of Girl Guides staff and 1,000 volunteer Leaders and adult Members will have had a lasting impact on many young lives and given them the tools to bring about positive changes in their own futures.

Girls Guides Queensland is part of the fabric of Queensland, with units spread throughout the State offering a wide range of girl-led programs that encourage girls and young women to explore their potential and test their physical and mental skills so that they can more confidently step out into the world.

Leadership and personal development are central to the vision laid out in the Girl Guides Queensland Strategic Plan, to empower girls and young women as potential leaders in society.

From personal experience, I know that leadership brings with it immense challenges but also great rewards, and the opportunity to help others achieve their goals and their potential. No matter how far we go in our careers, or how high we rise in the ranks of our chosen industry, it is important as leaders to recognise that we are all part of something bigger, and that we each have a role to play.

For as much as guiding teaches us about personal achievement and self development, it also encourages us to trust in one another, engage in teamwork and a develop a sense of belonging.

I saw much evidence of the courage, kindness and sense of companionship guiding fosters when judging this year's entries for 'Girl Scribes', my Creative Writing Competition for Girl Guides. The entries were of a high standard and gave me great confidence that the future of Queensland is in good hands.

For all of this and more, I am so very grateful to Girl Guides and wish you the very best for the years to come.

HER EXCELLENCY THE HONOURABLE DR JEANNETTE YOUNG AC PSM Governor of Queensland

## REPORT FROM OUR BOARD CHAIR



Duly elected by State Council members, the Board continues to responsibly meet the objectives of Girl Guides Queensland (GGQ) in our 104-year journey to achieve our mission.

We are proud to have seen another enriching year of Guiding in Queensland following the strategic pillars (2022-2026) and delivered by members, volunteers and staff with assistance from supporters and funding bodies.

I welcome incoming Directors, and thank outgoing Directors, each of whom will or have contributed to the success as outlined in this year's annual report.

I thank Sarah Page, Finance and FAR Committee Chair, for her service and collaboration as her term comes to an end at the AGM, and Kathryn Pearson, State Commissioner, for stepping into the role of Interim and Co-Chair this year.

A huge thank you to the CEO, Kim Harrington, and Board Secretary, June Lee, for their guidance, technical support and executive administration provided to the volunteer roles of the Board and all Board committees.

In approving the strategic priorities and subsequent budget for 2023, we continue to drive long-term change by identifying and managing risk, enhancing member satisfaction and modernising systems and processes.

The Board allocated significant time to strategic priorities including State Council engagement in revising the Constitution (April/September), Girl Guiding in Australia (GGiA) forums and working groups, strategy sessions and a review of sustainability which influenced the budget commitments for 2024.

Delegated to the CEO, impressive progress implementing the GGA Child Safe Child Friendly Framework continued. We thank everyone

### **MICHELLE GRAY**

for their contribution to this fundamental requirement of safety, which enables offering a safe space to engage with Guiding. GGiA is a member of the National Redress Scheme. Led by our CEO and supported by our Archivist, Guiding family and external expertise, we responded efficiently and respectfully to requests for information.

The global impact of reducing volunteers and increasing responsibilities due to regulatory obligations has led to some volunteer functions transferring to paid functions. A new Volunteer Support Officer role and continued funding for an Events Officer (introduced in 2022) have demonstrated value to Members and minimised organisational risk.

Most importantly, we thank all our tireless volunteers, capably led by our State Commissioner and her leadership team, for putting their time and heart into providing an exceptional experience for our girls and women. Our volunteer network could not run without the dedication and skills of our State Office team and their 'above and beyond' efforts to keep us sustainable, visible and operational.

We have immense appreciation for the leadership and vision of our CEO, Kim Harrington, who throughout her tenure has not wavered in her drive, commitment, and agility leading GGQ.

Our Board could not operate without the invaluable mix of voluntary expertise and commitment, and I thank each Director for their contributions.

GGQ is well positioned for exciting opportunities into 2024.

## REPORT FROM OUR STATE COMMISSIONER



In the spirit of gratitude and accomplishment, we extend our heartfelt thanks to our dedicated volunteers who play an integral role in our journey towards meeting our strategic goals of delivering a quality Guide program, supporting our members and volunteers, promoting our brand, and ensuring our financial sustainability.

One of our strategic goals for 2023 was to embrace the GGQ digital transformation journey with a focus on our extensive and critical leadership team of District Managers. Working closely with our supportive staff, our volunteers have been active in navigating this transition. It has been a joy to watch the spirit of collaboration amongst members and volunteers as they identified opportunities to streamline our operations, which has positioned us as a more resilient and adaptable organisation in the everevolving digital landscape.

As Guides, we lead by the principles of gratitude and respect, and our members and volunteers play a pivotal role in nurturing a positive organisational culture. Their passion for our Mission, coupled with a genuine commitment to making a difference, has created a vibrant and uplifting atmosphere which reaches beyond our Guiding communities. A Guide's dedication to serve the community is inspirational, motivating volunteers, staff and partners alike, to work harmoniously towards our shared mission.

2023 has been a year full of exciting events and opportunities for adventure. We have had Guides fundraising for upcoming overseas trips, camps, as well as hosting a state event that saw us travel the globe together in Brisbane – Guides Grab Your Passport. We continue to deliver a variety of activities statewide that are engaging, develop life skills and build resilience in our members.

#### **KATHRYN PEARSON**

This year's report contains inspiring examples of Guides taking initiative across their community, serving with unwavering kindness. The leadership and commitment of our Youth Members have been pivotal in shaping the success of our community focused initiatives, enriching the experiences of fellow volunteers, and setting a benchmark for excellence and service within our organisation.

Our members and volunteers remain focused on our 'Child Safe Child Friendly framework' ensuring we continue to feel safe and supported in an environment that encourages growth and empowerment as they make meaningful connections within their communities.

We celebrated the successes of our Guiding community with our Patron, Her Excellency, The Honourable Dr Jeannette Young AC PSM, at the Government House Awards and with the Chief Commissioner at our State Dinner. These events remind us of the ambition and achievements of our Guiding community, giving us time to pause and reflect on the exceptional women that give their time to Guiding.

Finally, our CEO Kim Harrington, continues to steer us as we strive for a sustainable future for Guiding and I express thanks for her unwavering commitment to the organisation. With our dedicated staff, we are well placed as we move into year three of our strategic plan and my final year as State Commissioner.

## REPORT FROM OUR CHIEF EXECUTIVE OFFICER

#### I am delighted to present the 2023 Annual Report.

The consolidation plans for 2023 were not simply met, they went full steam ahead despite delays in national projects and shared services.

This is the result of exceptional teamwork with a shared vision, commitment, resources, talent and some good humour to help in those stressful times. To our Members, Leadership teams, volunteers and staff, and particularly, Kathryn Pearson, State Commissioner, I thank you.

Our focus was to embed the significant changes across the organisation since 2020 and I thank the Board for endorsing and funding the Strategic and Operational priorities. This is a prerequisite for enabling a reinvigorated and more relevant charity to support girls and women with leadership and community service opportunities for decades to come.

There has been impressive progress implementing the GGA 'Child Safe Child Friendly Framework' which is fundamental for enabling a safe space to engage with Guiding, and we are leading changes in historical partnership practices at national and state level with Scouts and other partners.

There has been solid progress implementing the inaugural GGQ Equity Statement through the Reshaping Revenue Project. The review and resulting changes are scheduled for completion by 2026.

With 76% of Youth Members aged under 13, we continue to be largest girl voice charity in Queensland. Now with youth waiting lists in many units, we have focused on reshaping the Guiding experience for adults as a precursor for effective recruitment campaigns. In so doing, we value our legacy whilst moving at a pace that does not overwhelm and provides time for infrastructure and supports to be in place.

### **KIM HARRINGTON**

I am delighted to see growth in the younger demographics of Adult Leaders which reflects the emphasis of our changing practices that are realistic to how women want to volunteer. I am equally proud that mature members remain active and pass on their joy of the Guiding Spirit. This is particularly important for those new to the Guiding journey as we welcome a more diverse membership which is reflective of our society.

The budget allocated to staffing is enhancing member value and the quality of the Guiding experience, whilst reducing pressure on members, staff and key areas of organisational risk.

I am heartened by our transition as the Reshaping Revenue project deepens our shared understanding of, and focuses on, flexible approaches and systems for Guiding. We are adaptative and kind with our precious assets which is reflected in our generous Districts donating funds to State Office to redistribute based on need.

I commend to you highlights of our performance (pages 10-13) and the Social Impact Survey (page 16).

It is with gratitude I acknowledge our partners, grant bodies, individuals, and Play 4 Purpose raffle ticket optimists! Each contribution is making a difference for girls, women and the communities in which we serve, live, recreate and work.

2024 heralds an exciting time as we are well positioned as a 104-year strong organisation, to continue our evolution in line with the 2022-2026 Strategic Plan.

## REPORT FROM OUR CHAIR OF FINANCE AND RISK



2023 was another productive year for GGQ, gaining further momentum on our strategic plan objectives, focusing on revenue generation and risk management through improving processes to ensure a safe, connected and accessible organisation for all.

We commend the CEO for exceeding the approved budget for 2023 and the collaborative leadership with the State Commissioner and Members to negotiate the many changes underway to deliver on the 2022-2026 Strategic Plan.

Membership income increased slightly due to the small increase in fees introduced in 2023. Membership numbers dipped as projected however long-term member attraction and retention strategies are expected to begin to be realised in 2024/25 and the Social impact of Guiding in Queensland is a testament to all.

Staff, supported by Members, had great success in obtaining grants in 2023. A key action from the CEO Reshaping Revenue project focused on recalibrating the approach for grant applications and acquittals which has seen an increase in support for program events, learning and volunteer support.

In Q2 2023, we received an Active Clubs Round 3 Grant for \$327,500 from the Department of Tourism and Sport Queensland. This supports the education and training of volunteers and to invest in equipment and facilities to provide increased physical activity opportunities.

Funds have been directed towards volunteer resourcing which is critical to the delivery of our program including: First aid and uniforms

#### **SARAH PAGE**

for Leaders; District Managers Conference; Gift vouchers for Districts for use on supplies and transportation; Board leadership training; State Dinner; National Police Checks and Marketing collateral. The balance of funds, \$228k will be expended in 2024 and is captured on our balance sheet.

In May, we received a \$1 million commitment from the Queensland State Government, managed by the Department of Tourism and Sport, to support our properties and spaces to continue to enable quality, accessible, safe and efficient activity. The funds are prioritised as per the delegation authorities set by the Board, in line with the Property Asset Management Strategy via recommendations from the CEO appointed Steering Committee and FAR Committee. This critical injection of funds will provide funds to continue the enormous work required to effectively manage property assets and ensure safety and access for all. We received \$500k with the remainder of funds received and acquitted by June 2025.

PGL Adventure Camps management of Kindilan is driving strong revenue. There have been solid results from smaller scale events providing meaningful, memorable, and well organised occasions for girls and women across the State.

Our investments saw an increase in valuation of \$106,503 in 2023, with these financial gains contributing to our sustainability. In 2023, we saw a reduction in our depreciation expenditure as we have reclassified assets on the balance sheet over the last three years. There was a necessary increase in professional fees as we continue to deliver the digital transformation strategy. Management has worked hard to reduce expenditure in a considered manner. On behalf of the Board, I acknowledge the work of the FAR Committee and the strong collaboration between Members and staff as changes are discussed, risks are identified and mitigated, and new ways of work are implemented which benefit all.

**REVENUE AND** 

**OTHER INCOME** 

This is my last year as Finance Audit and Risk Committee Chair and as a Director of Girl Guides Queensland. It has been a really rewarding experience gaining insights into such a reputable and historically significant organisation. I have thoroughly enjoyed working with the very knowledgeable and skilled staff, committee and Board members, and personally have grown a lot from this experience and am grateful for the opportunity.



### **EXPENDITURE**



## **OUR GUIDING COMMUNITY**

## **GUIDES QUEENSLAND AT A GLANCE 14 Local Communities Families We Support** 2.41 139 **Guide Properties** 29 Freehold 95 Leased 15 Rented 24 Guide Units Successful property grants held (still to spend) for Districts S197.000 Successful State Office grants ,500 & on balance sheet (Accounting reporting for unspent grant funds were implemented in 2023 An increase of 115% 2022)



## **YOUTH MEMBERS**



## **LEADERSHIP POSITIONS (INC MULTIPLE ROLES)**



## **MEMBERSHIP BY REGION**





## **GGQ IN** THE NEWS

## **GGQ SOCIAL MEDIA**

Reach has increased by 64.1% on Facebook and 550% on Instagram.



**News articles** featured in the media

page views at

guidesqld.org



94%

New Users

in 2023



## **ADULT LEARNING SUPPORT**

Leadership Qualifications gained	41
Management Qualifications gained	2
Participants in GGQ run First Aid trainings	55
Participants in LQ, MQ and Mentor trainings	24
Participants in Youth Leadership trainings	31

## **CHALLENGE BADGES**

154	61	9	9
Junior BP Award	BP Award	Queens Guide Award	Gold Endeavour

## **VOLUNTEER TIME**



\*Data will be ready in 2024 to accurately report all volunteer leadership roles—expected to contribute an additional \$4-6m

## MESSAGE FROM THE CHIEF COMMISSIONER OF GIRL GUIDES AUSTRALIA

2023 began with the Kani-Karrung Australian Jamboree held in Victoria in January. Kani-Karrung means girls and women coming together in Wadawarrung language, the country on which the Jamboree was held. It was a chance, after 5 years, for Guides and adults from around Australia to come together, try new things, make new friends, and have fun. Over 1,600+ guides and volunteers, including over 200 from Queensland, had a week of making memories that will last a lifetime. The next Jamboree in 2025 in NSW will be even bigger as once again Girl Guides and Girl Scouts from other countries will be invited to join the fun.

One of the special aspects of being a Girl Guide member is being a part of a worldwide organisation. The World Association of Girl Guides and Girl Scouts has a vision of an equal world where all girls can thrive. This vision is delivered through providing more spaces where girls feel brave, developing leaders today who are ready for the future and ensuring roles for volunteer and staff that are rewarding and accessible.

Over 9 million Girl Guides and Girl Scouts around the world are focused on this vision, and it is definitely happening here in Queensland. The wonderful volunteers around the State continue to provide a range of opportunities for Guides in spaces where they are empowered and supported to be brave. It is through the weekly meetings, the weekend outings, and the camps that Guides develop confidence, resilience and a sense of community.

When young people feel they are in a safe space they can be themselves, make lasting



friendships, try new and exciting activities, and develop life skills, and isn't that everything we want for those that engage with our wonderful organisation.

On behalf of Girl Guides Australia, I thank all the Guiding volunteers, staff, and other supporters around the State for facilitating the space and opportunities for Queensland Girl Guides throughout 2023.

HELEN REID Chief Commissioner Girl Guides Australia



## PERFORMANCE AGAINST STRATEGIC PILLARS

2023 is a year of impressive consolidation of many structural, resource and cultural changes since 2019. These achievements place GGQ in a prime position to deliver results across for the remaining years of our Strategic Plan in 2024-2026.

Go team GGQ!!

#### DELIVER AUSTRALIAN GUIDE PROGRAM 1

- 32,760 hours of Australian Guide Program delivered face-to-face locally (based on every adult leader meeting for 1.5 hours per week across
- nours per week dcross each school term). GGiA CEO and State Commissioner Forums collaborating on policy, system reviews and Guiding operations including digital learning platform review. Oueens Guide Peview
- Queens Guide Review
- provided to 118 members. SES Badge Program engaging with 236 Guides and 11 districts.
- 707 volunteer Leadership roles supporting 324 Units in rural, regional and metro communities. State Good Turn -donations to Angel Flight.
- 6 State events for Youth including the highly successful Guides Grab
- Your Passport. Inaugural Patron's Girl Scribes literacy competition-fees donated to Indigenous Literacy Foundation. Enhancement of event
- processes and resources. Lead-on training weekends focused on
- quality Australian Guide Program delivery. Grants/funds supporting
- Grants/funds supporting program delivery:
   \$331k in grant/funds directly for Districts/ Regions delivering building works and property maintenance, training outputs and the
  - fraining, events and IT. \$116k in 7 grants from the Gambling Community Benefit . Fund.
  - \$119k in 11 grants from the Stronger Communities
  - Communities
    Program.
    \$66k in 25 grants
    through the Federal
    Volunteers program:
    \$463k in grants
    directly for Districts
    and Regions
    \$327k through
    Active Clubs 3
    and invested in

    - and invested in volunteers, events and training

#### SUPPORT MEMBERS AND VOLUNTEERS 2

- New staff roles supporting volunteer functions, Volunteer functions, quality and compliance – 2 full-time and 2 part-time positions. See page 39 for more information. State Commissioner's Team and staff supporting on the ground cuiding
- Guiding. State-wide Leader/
- Manager support forums Audits, Property, Technology. State Dinner Chief
- Commissioner Asia Pacific Award presentation and State
- Commissioner Awards. Volunteer State Auditor Team and staff
- Auditor ream dria stall supporting management of vital funds. Diverse learning opportunities i.e. Property & Finance drop-ins, SharePoint & Outlook, Outerprior Outlook Queen's Guide Syllabus Update, First Aid, Risk Assessment, Regional Weekends with Leader Weekends with Leader & Manager streams, Outdoors Skills, Leader Qualification, & Manager Qualification, Gol Digital - Cyber Security, Yellow Ladybugs Conference (neurodiversity). E-Guiding accessible to all Adult Members and Ongoing Volunteers. Godfrey Leadership Fund delivered 2 rounds of funding - Lead On training and District Managers Conference.

- Conference. Fair Play Voucher administration supporting outh membership.
- 15 Youth across 9 regions accessed the Membership Support
- Membership Support Fund. National Jamboree in Ballarat with 200+ Youth and Adult Members attending. 3 Adult state events -Leaders Day, Scroggin Surf N Turf, State Dinner and 2 State Council meetings. Facilitated safe Guiding practice through completion of CSCF online modules. Trefoil Guild engaged in CSCF training, community service and State gathering in Hervey Bay. District and Region Managers forums, and Hub Coordinator forums. Government House

- Government House Annual Awards Presentation.

## PROMOTE THE VALUE AND BRAND OF GIRL GUIDES

- GGQ Social Impact Survey Report 2023 see page 13. 537 lives saved through Redcross Lifeblood Team
- donors.
- Donations and support of
- charities see page 25. Queensland Trefoil Guild donation Care Kits for Kids
- **Archives Preservation** Needs Assessment grant (Year 2) - collections and displays
- Participation in Volunteer Australia workshops on National Strategy for Volunteering. Deloitte National Impact
- Delotte National Impact Day - Al workshop and Caring for Kindilan heritage trail. Participation in ANZAC Day services. Ekka Show Week - Youth in Agriculture fruit
- in Agriculture fruit display. Participation in 42nd
- Agoonoree and 73rd Brisbane Gang Show. Rural community support
- Toowoomba Flower
- Toowoomba Flower Show, Gympie Muster and regional shows. Collaboration with Outdoors Queensland, Volunteering Queensland, SES Week Partners Descliced Constructor for Breakfast, Centre for Social Purpose and
- Scouts Queensland. Marketing collateral to support Leaders and recruit volunteers.
- **Publications of State** Matters to deliver key information to Volunteers and Queensland on the Go, a quarterly e-newsletter, providing news and Guiding community achievements with over 6 000 reador 6,000 readers.
- Improved social media activity, see page 12 Enhanced focus on
- GGA and GGQ brand management across Guiding operations.

#### ENSURE A SUSTAINABLE FINANCIAL BASE 4

•///

- Reshaping Revenue Working Group extensive review of volunteer and staff processes to support equity of access to
- Guiding. Excellent progress with implementation of national CSCF Framework:
  - Adherence to National Police and Working With Children checks Additional training
- support. Digital Transformation and cyber security and data protection remain top priorities with remain top priorities with solid progress as per Australian Cyber Security Centre E8 framework and guidelines. Property Asset Management Strategy implementation soc
- implementation, see grants & property page 26 & 30
- 26 & 30 Strong contribution to Girl Guides in Australia (GGiA) Chairs Forum, State Commissioner Forum, CEO Forum, national Adult Support and Brogram montinger
- and Program meetings. Onboarding and support to Board, State Commissioner Team, Sub Committees, State Council.
- Tight monitoring of identification of and management of external funds, and data-driven decision making.
- Constitution updates, Board Charter review, HR policy reviews and Board recruitment.

## **GIRL GUIDES QUEENSLAND SOCIAL IMPACT REPORT 2023**

Since 2021, Girl Guides Queensland has been measuring our social impact alongside other Girl Guides state organisations. In 2023, GGQ dove more deeply into our specific cohort of Guides, with the following findings based entirely on Queensland Guides and incorporating data from all three years of measurement.

Data collection and analysis has been conducted across four measurement groups:

- Young Girls aged 8-12 years
- Teens aged 13-17 years
- Volunteers aged 18-30 years
- Volunteers over the age of 30

These findings provide insights not only into the existing impact of GGQ, but also how we can best adapt and change to more effectively support the holistic wellbeing of Guides.

measurement ageny Huber Social

#### GIRL GUIDES ACHIEVES POSITIVE OUTCOMES FOR MEMBERS Self-development [My daughter] has become +5% PARENTS RECOMMEND more confident. She used to be Strategies and tools to manage GIRL GUIDES very shy and didn't like to mingle one's emotions GGQLD achieved a Net Promoter Score Enjoyment Guides, she is better at of 63 from parents +4% (60-80 is an The opportunity for adventure "excellent" score)! Education Resilience Employment +15% +12% +13% Access to education options that The ability to adapt when Knowledge to find, apply for and secure employment one wants allow one to pursue their interests unexpected events occur Leadership Resilience Purpose +11% +11% +10% Self discipline to complete tasks Resistance to peer pressure Feeling one's life is important despite not wanting to Life skills Confidence Purpose +19% +18% +18% Having the skills to confidently Belief in oneself helping during Feeling a meaningful connection perform one's role at Girl Guides difficult times with something bigger than oneself

Life skills

### +17%

Setting goals and tracking progress

**Giving Back** 

+16%

Feeling one can make a difference in others' lives

Life Skills +16%

Effective time management

## GIRL GUIDES QUEENSLAND AND THE UNITED NATIONS SUSTAINABLE DEVELOPMENT GOALS (SDGS)

GGQ is committed to tackling issues identified by the United Nation's Sustainable Development Goals. From body confidence and well-being to environmental sustainability and access to a healthy, nutritious diet - we inspire, educate and empower girls and women to make a positive difference.

Aligned to the World Association of Girl Guides and Girl Scouts (WAGGGS), our program follows the methodology of - Learn, Lead, Speak Out and Volunteer - which enables girls to better understand their rights and gives them a voice and platform to change attitudes in wider society.

As a small organisation with charity and DGR status, we are succeeding in implementing agile business systems and practices across a predominantly volunteer workforce, whilst managing changing regulatory environments and a raft of industry standards.



### 1. RESPECT MYSELF AND OTHERS (SDGS 1, 5, 8, 10)

- We support programs aimed at women and children living below the poverty line by donating to Share the Dignity, local homeless and women's shelters. GGQ has also developed an Equity Statement to be embedded throughout all aspects of our systems and service delivery by 2026.
- We actively aim to empower girls and young women to be leaders in their world through our Australian Guiding Program by:
  - Offering a remote and flexible workplace for employees with learning and upskilling opportunities through intern and employment programs.
  - Supporting local business and community organisations for improved economic development.
  - Supporting those less fortunate. We aim to empower and promote social and economic inclusion, to build awareness of challenges and offer support to those who require it through active participation in local, national and international events.

### 2. BE CONSIDERATE, HONEST AND TRUSTWORTHY (SDG 12)

- Wherever possible, GGQ implements sustainable practices across its Guiding operations. There are still challenges to address around the sustainable consumption of materials and further work is required in this area.
- Our work in this area is underpinned by pillars one and two in our strategic plan Delivering the Australian Guide Program and Supporting Members and Volunteers.

### 3. BE FRIENDLY TO OTHERS (SDGS 11, 17)

- GGQ received grant funding in 2022 to support resilience in our communities and this program was rolled out in 2023. Additional work on inclusive, safe and sustainable communities will flow out of the Property Asset Management Strategy.
- GGQ is committed to playing its role in strengthening the outcomes of the SDG goals, taking direct action that will positively contribute to its success and remaining transparent regarding where additional action can be taken.

### 4. MAKE CHOICES FOR A BETTER WORLD (SDGS 6, 12, 13, 14, 15)

- GGQ has access to clean water and sanitation subject to natural disasters which impact our members and communities annually. During this time, we partner with SES and other community agencies to deliver emergency support.
- To futureproof our property portfolio the Property Asset Management Strategy will explore opportunities for ongoing access to modern, reliable energy.
- WAGGGS is introducing program materials which can be accessed by all Guide units. GGQ will monitor the uptake of such programs. In addition, service programs such as habitat restoration programs and containers for change collection directly contribute to climate action.
- With Guides located near the Great Barrier Reef, it's important that we support programs aimed at its conservation. Our future program and approach will directly address this goal.
- We continue to contribute to these goals through activities including creek restoration and habitat rehabilitation.

### 5. USE MY TIME AND ABILITIES WISELY (SDGS 2, 4)

- Many GGQ districts all are involved locally with community groups that offer meal support and care. Additionally, we regularly donate our time to volunteering activities that raise funding for local food-based charities.
- Our Guides participate in cooking programs to build skills and understanding of nutrition.
- We encourage all youth and adults to upskill and develop their education. Our strategic plan seeks to build the volunteer experience with training in specific skills.
- In 2023 we offered training and skills development opportunities in areas including youth and adult leadership, outdoors skills and disaster resilience. Our non-formal education program supports girls with learning and augments formalised approaches to the development of numeracy and literacy development.

### 6. BE THOUGHTFUL AND OPTIMISTIC (SDG 3)

- Our active outdoor lifestyle promotes good health and wellbeing for all.
- Service activities include Zonta Birthing Kits.

### 7. LIVE WITH COURAGE AND STRENGTH (SDG 16)

Through the Australian Guiding Program, Guides are encouraged to build positive relationships, be friends to others and live with courage and strength. Through World Guiding activities members are exposed to some of the challenges that are faced by our Guiding sisters.

## INSPIRING YOUTH MEMBERS PROVIDING COMMUNITY SERVICE

GGQ plays a vital and multifaceted role in our community, fostering growth, empowerment, and positive change. We contribute to a stronger, more compassionate community by nurturing confident, capable, and caring individuals. With regular service to the community, youth members learn about social responsibility, empathy, and the importance of giving back.

In a world that is more challenging than ever, our Guides experience a real feeling of purpose in their lives, by understanding what it means to be confident and resilient while volunteering in the communities we serve.

## **GUIDING TO SAVE LIVES**



Guide Lara, her mum Jodie, and QAS Miriam Vale Officer in Charge and Region Manager, Maree

Queensland Ambulance Service (QAS) February 15, 2023 · O

A first-aid training session at the Bundaberg Girl Guides came at the right time for 14-yearold Lara when she was required to put her newly acquired knowledge into action only a month later.

QAS Miriam Vale Officer in Charge Maree, who is also the Region Manager for the Girl Guides, conducted the first-aid training and was proud as punch to hear how Lara retained crucial learnings and demonstrated them in a high stress environment.

Lara was with her mum Jodie at the hairdressers, when Jodie suddenly collapsed and began having a seizure. Jodie said even in a room full of adults, Lara stayed calm and controlled the situation.

"She checked for my breathing, moved things out of the way, and shoved my bag under my head. When I stopped seizing, she directed an adult to help her and she put me in the recovery position keep my heading down in case I vomited," Jodie said.

Lara reflected that previously she wasn't sure how she'd react in one of those situations but was proud that she knew what to do when the time came.

In recognition of her composed actions despite the highly stressful scene, Maree caught up with Lara and Jodie this week and presented her with a number of first-aid related Girl Guide patches.

Lara's story highlights that at any age, having the skills to react in an un-expected emergency can go a long way to keeping your loved ones safe. Don't delay if you need to brush up on your first aid and CPR skills!

Bethany and Abigail Hull have been Guides for 7 years at our Ormeau district on the Gold Coast. When they first joined in 2017, both girls were shy and through Guiding they have built confidence and maturity, leading them to participate in many events and activities, including countless hours volunteering in their local community.

While making sure they attend the camps and activities on offer in their local district, the girls have also travelled extensively in Australia and overseas meeting up with Guide units in Paris and Edinburgh and attending the Essex International Jamboree in July. They have also been lucky enough to spend time in one of our WAGGSS World Centres – Our Chalet – in the Swiss Alps, for a week!

Their learnings from meeting with international Guides has served them well in their understanding of the importance of Guiding in our communities – here and afar.

When the girls aren't attending Guide events, they spend many hours volunteering in their local community, including tree planting, meals on wheels and supporting other charity groups. "Girl Guides has been an amazing experience that I would recommend to anyone. I have been going for years and I plan on going until I become a leader, teaching a new generation of leader's life skills and watching them grow and develop with each other. I would never give up Guides."

- Bethany Hulls



Gordonvale Guides attend the Anzac Day Service



Marlin Coast Guides supporting the Mossman RSL on Remembrance Day

**Gordonvale District** includes plenty of opportunities for community service for Guides. From Clean Up Australia Day to supporting Lions events, our Guides are regularly seen out and active in the community.

Ranger-aged Guides decorate the Gordonvale Hospital wards annually and participate in the Anzac Day service and event parades, such as the Sugar Solace. Older Guides regularly collect and make up toiletry packs for the local women's centre and collect food and bedding items for needy animals via the RSPCA, Yaps and Pet Rescue.

A favourite time for our Guides is when they participate in the Kmart wishing tree appeal and face painting at the Cairns Special Kids Christmas Party. Marlin Coast District has been a regular participant in community events for many years and always endeavours to maintain a good connection with local groups and visiting organisations.

For this District, an action-packed schedule includes supporting the Cairns 7 Marathon and Cairns Ironman events, proudly volunteering for the local community, interstate and local athletes, not to mention event organisers.

Guides supported a new local event called Crankworx, the world's largest mountain bike festival, providing an opportunity to participate in a family-friendly, world-class event.

We also partner with Bunnings Smithfield's "family activity nights" during Easter, Christmas, Mother's and Father's Days and support Mossman RSL by selling ANZAC Day and Remembrance Day merchandise on their behalf. Atherton District had a busy year serving the local community. Guides provided a quality catering service at the quarterly Arts and Crafts Fair, the yearly Book Fair in Yungaburra, and the Tradies Golf Day at Atherton Golf Club. The girls learned essential skills, including hygienic food service, handling, preparation and managing finances.

We participate in Clean Up Australia by cleaning up the area around our hut and a nearby park. Towards the end of the year, Guides collected food items to be distributed by the local Meals on Wheels.

"Being out in the community is important for our Guides and represents an excellent opportunity to be seen by potential future Guides!"

## SWIMMERS FOR SANGAM

Congratulations to Hettie and Annie from Moggill Jacaranda Guides who created a service project called "Swimmers for Sangam" where they asked for donations of swimwear for guests to use while visiting the Guiding World Centre in Sangam. With swimwear being difficult to source locally in Pune, India, our Guides are helping local children access the pool and be sun safe!

> Hettie and Annie with their swimwear donations





Guide House Marsden

# OUR EVENTS

## **CAMP AND EVENT ATTENDANCE**

GGQ Guides had plenty of opportunities to attend day and overnight camps in 2023, as well as attend a significant community event. Guides were keen to get involved and the success of these events was largely due to their passion and commitment.

	Youth	Adults
Guides Grab Your Passport	150	52
The Arts Camp (7-11 yrs)	166	24
Anzac Day March	53	10
Discover the Next Challenge 13+	27	6
Night Moves (13+)	42	7
Revels (5-11 yrs)	96	33
Jamboree 2023 Contingent	138	64
TOTAL	672	196

## ADULT LEARNING SUPPORT 2023

Adult members of GGQ consistently experience higher levels of wellbeing, surpassing those of women in the general population by an impressive 3%. Guiding not only contributes to enhanced confidence and a stronger sense of purpose but also facilitates the development of valuable life skills.

When expressing their appreciation for Guides (see Social Impact Survey 2023 on page 16), members highlighted the following three aspects:

- Formation of lasting friendships and robust support networks
- 2. Opportunities for continuous learning and skill development
- **3.** Engaging in outdoor activities that promote both personal growth and a sense of community.

Additionally, adult members find fulfillment in contributing to the growth of young girls, emphasising the positive impact GGQ has on fostering achievement and empowerment. As one member expressed, "The skills I develop, the amazing women I meet, and the profound sense of accomplishment when girls achieve their goals are what I love about being a part of this organisation."

Guides have a passion for learning which is facilitated by volunteer trainers and external presenters both in-person and online, including:

- Child Safe Child Friendly modules accessible by every Adult Member and Ongoing Volunteer
- First Aid
- Leader Qualification
- Manager Qualification
- Neurodiversity Yellow Ladybugs Conference
- Outdoors Skills
- Property & Finance Drop-ins, SharePoint and Outlook Inaugural funding from the Queensland Government
- Queen's Guide Syllabus Update
- Regional Weekends with Leader & Manager streams
- Risk Assessment
- Staff planning day including archery team building session at PGL Kindilan
- State Commissioner's Adult Muster at Guide House Marsden
- Youth Voice workshop for State of Volunteering Report – Volunteering Queensland

Working with the PGL Adventure Camps team, we have refined the way opportunities are offered to increase youth and adult participation in outdoor activities. A new approach to delivering Outdoor Adventure Days in 2024, formerly known as Roster Days will provide Guide Units, Regions, and Districts with an opportunity to prioritise friendship, team building, skill development, and personal growth in an outdoor setting.



## PARTNERSHIPS



## **LIVES SAVED IN 2023**

We are thrilled to continue our partnership with Red Cross which includes the lifesaving contribution we make formally through Lifeblood, which commenced in our Centenary year and to date has saved 2,439 lives!

The Lifeblood team direct our focus on donations to support times of highest demand and we applaud our GGQ Lifeblood Champions supporting this critical community service.



## STATE EMERGENCY SERVICE (SES)

We continued to work in proud partnership with the SES in 2024, providing us with the opportunity to support and honour the hard work and dedication that the SES provides to the communities of Queensland.

GGQ is committed to working collaboratively with the SES to deliver the SES Badge Program. This program offers Guides the opportunity to expand their understanding of the role of the SES, learn new skills and face challenges, encourage discussion and advocacy for gender equality in organisations and learn about volunteering opportunities the SES offers to young women in Queensland.

24 ANNUAL REPORT 2023 • YOUTH SERVING IN THE COMMUNITY



## OUTDOORS QUEENSLAND

**GGQ team** 

members

179

total donations,

blood/

plasma/

platelets

lives

saved!

GGQ

achieved a

YOY increase

in 2022!

2.6%

Funded by the Active Industry Fund administered by Department of Tourism, Innovation and Sport, Outdoors Queensland produced the inaugural Outdoors Census Report. This report demonstrates the size and diversity of the sector – identifying that a vast range of outdoor organisations, like GGQ, provide services to almost 1 million participants in an average month.

Our CEO joined the Outdoors Queensland Census Reference Group from April to July. Working with the Executive Officer, Board Director, Queensland Tourism Industry Council and Department of Sport and Recreation and facilitator Way To Be, where insights were shared to guide the scope, design and engagement of this inaugural project.

GGQ has a long history of facilitating and delivering outdoor activities, programs and experiences. We look forward to continuing to offer insight into the important role that charities with large volunteer workforces contribute to achieving national and state policy outcomes.



## **BUNNINGS**

Thanks to the continued national partnership with Bunnings, Units have raised vital funds through Bunnings sausage sizzles. Bunnings joined the Share the Dignity "It's in the bag" campaign by being a nominated drop off point for community collections. This campaign was a national GGiA project with a target of donating 600 bags of essential goods.

Coordinated by Olaves, GGQ donated a total of 163 bags of essential personal health items: 101 adult bags, 50 teen bags and 12 mum and baby bags. This was a fantastic effort where we contributed an impressive 32% towards GGiA's national donation goal.

Tugun District dropping Share the Dignity donations to Bunnings

## SUPPORTING CHARITIES AND COMMUNITY ORGANISATIONS

Our Guiding family has a deep commitment to making a difference for others. Age, language and location pose no barrier to a Guide's dedication to serve their community. We acknowledge just some of the recipients of our service across Queensland in 2023.

- Darling Downs Revue
  Feros Care- Notes of
- Friendship
- Gordonvale Hospital
- Indigenous Literacy
- Foundation
- Kmart Wishing Tree
- Limestone Revue
- Lions Clubs
- Mackay Animal RescueMake Ways Foundation
- Meals on Wheels

- Nursing Home visits statewide
- Palm Beach Neighbourhood
   Centre
- PJ Foundation
- Redlands Revue
- Remembrance Day events
- Riding for the Disabled Mudgeeraba
- Rosies Friends on the Street
- Rotary Clubs
- RSL Queensland

- RSPCA
- Ruths Women's Shelter
- Share the Dignity "Its in the bag"
- The Christmas Party Brisbane
- Thinking Day GGA
- Tully Support Centre
- Uniting Church Food Pantry
- WAGGS World Thinking Day Fund
- Women's Shed
- Zonta

## **GRANTS, BEQUESTS** & DONATIONS

We sincerely thank our supporters for your generous grants, donations, fundraising and bequests. This funding is essential to enable the delivery of our Guiding program and to maintain our facilities, equipment and the tools to connect with our Guides throughout Queensland.



2023 saw significant increases in outcomes from competitive grants from the Federal Government and Queensland State Government. We particularly acknowledge the Queensland Government budget commitment of \$1 million over 2 years for Priority Infrastructure Projects managed by the Department of Tourism and Sport and the Active Clubs 3 Program.

State Government	
DTS	\$500,000
Active Clubs 3	\$327,500
Gambling Community Benefit Fund	\$116,823
STATE GOVERNMENT	\$944,323
Federal Government	
Stronger Community	\$119,300
Volunteer Grants	\$66,896
Dept of Communities	\$50,000
FEDERAL GOVERNMENT	\$236,196
Local Government	
Brisbane	\$35,500
Longreach	\$8,700
Logan	\$7,963
Gold Coast	\$6,068
Sunshine Coast	\$5,208
LOCAL GOVERNMENT	\$63,439
Industry/Other	
Aurizon	\$10,000
Variety NSW	\$6,893
North Harbour	\$2,500
Club Beaudesert	\$1,486
INDUSTRY	\$20,879
2023 TOTAL GRANTS	\$1,264,837

### DONATIONS CASH \$5,687 (decrease of 48% on 2022)

Donations via online/direct to State Office: A Baker, K Conrades, J Davidson, A Fletcher, J Goodwin, K Harrington, G Kimber, R Learmonth, C Levers, L Minot, M O'Shea, L Price, E Saunders, C Walker.

Cash was provided to support the archiving of Guiding artefacts and Mudgeeraba District donated to State Office to redirect to Guiding areas of need.



## DONATIONS-PRODUCTS \$613,122

This has been an incredible year of generosity with products donated statewide, predominantly supporting our guiding program focused on active and healthy lifestyles. Particular thanks go to iROCKER, a US-owned company closing their Queensland business, who connected with GGQ via Outdoors Queensland.

iROCKER (paddle Boards and accessories)	\$598,822
Fold Up Kayaks	\$5,400
New Hope Group to Oakey Girl Guides	\$5,000
Elizabeth Gilchrist (archives resources)	\$2,000
Stella Products (gloves for food preparation)	\$1,000
Ferno (protective gloves)	\$500
Rhonda Whiteley (mobile phone/data)	\$400

## FUNDRAISING

Our Play for Purpose lottery raised \$1,334 supporting member participation. Though small in revenue, this is an important element of our brand awareness strategy. We encourage supporters and members alike, to spread the word to gain greater momentum in 2024!

## BEQUESTS \$23,054 (decrease of 1% on 2022)

BODEN Trust Fund, Dallas and Marian Langdon Endowment, McKimmin Charity Trust Fund and Queensland Community Foundation.

The Godfrey Leadership Fund, established in 2020 by an untied bequest, retains a balance of \$56,700 as grant funds continue to provide leadership and learning opportunities.

## PRO BONO SERVICES \$195,620

(increase of 1,258% on 2022)

Joanne Muller Solicitor (NRS advice)	\$160,300
Brisbane City Council (Tarragindi hut removal)	\$25,000
Stephen Greene, MGI (audit)	\$3,500
Mazars (HR & IR Consulting)	\$3,000
Little Drum Pictures (video editing)	\$3,000
Miller Harris Lawyers (Native Title)	\$820

## **PROFESSIONAL SERVICES**

Acacia EAP
Advanced Solutions International
AIB Insurance Brokers
Associations Forum
Comclean
Give Now
Hayes Consulting
Henry Reed
K & L Handyman Services
Lifeline Grandparent
Little Drum Pictures
MailPlus
McCullough Robertson
McGees Property
MGI South Qld
Miller Harris Lawyers
Minter Ellison
National Signs
NFPAS - Auditors
Our Community
Paskies
PGL Adventure Camps
Parliamentary Friends of Girl Guides
Pseudo Code
Queensland Gives
Rural Fire Services
Seek
State Emergency Services
The Observership Program
Volunteering Queensland
Westpac
Wilsons Investments

## SUPPORTERS OF GUIDING IN THE COMMUNITY

## The support and generosity received at grassroots level enables Guides to support girls and women and the communities we serve.

4x4 Superstore Brendale Advanced Metal Recyclers Age of Dinosaurs **AKK Karate** Al Anon Alexander Painting and Handyman Services Allawah Scout camping grounds Allen Family Ann Russell at Gordonvale Markets Another Flame Arcadia Life Savers Club Arts and Craft Centre Atherton District Atherton Golf Club Atherton Show Society Australia Zoo Australian Electoral Commission Australian Industry Trade College Auswide Bank Ava's Sewing Creations, & MJ Candles Babinda Kayaking Babinda Munro Theatre **Baconfeast Committee** Balderson Mowing and Tree Services **BAM donation Barcaldine Show Society** Barcaldine Newsagency Beauty and Beyond Becky Jeisman Beef Section Gatton Show **Beenleigh Fishing Club** Bendigo Bank Bernie's Pie Shop Rockhampton Betta Home Living Yeppoon Bill Robertson Toyota National Tree Planting Day BiRite Electrical - Oakey Black Toyota - Oakey Blue Fin Fishing Club - Inala BM Webb Townsville **Boonah Activity Shed Boonah Patchwork Group Boonah Show Society** Boot "N' All Line Dancing Emerald **Boyne Bakery** Boyne Environmental Centre BP Guild Brendon Pearce Painter & Decorator Brian Martin Music **Brisbane Fire Protection Brisbane Gang Show** Brisbane Valley Meats Brisbane Valley Roasters **Brisbricks Brumby Pottery** Bunnings Acacia Ridge **Bunnings Arundel** Bunnings Ashmore Bunnings Brendale Bunnings Bundamba Bunnings Burleigh Bunnings Cannon Hill Bunnings Capalaba Bunnings Carseldine

**Bunnings Domain** Bunnings Fairfield Bunnings Gladstone Bunnings Harristown Bunnings Kawara Bunnings Keperra Bunnings Lawnton Bunnings Loganholme (Ekka) Bunnings Maroochydore Bunnings Morayfield Bunnings Mount Isa Bunnings Mt Gravatt Bunnings Nerang Bunnings North Mackay Bunnings North Shore Bunnings Northlakes Bunnings Oxenford Bunnings Paget Bunnings Pimpama Bunnings Plainland Bunnings Portsmith Cairns Bunnings Robina Bunnings Rocklea Bunnings Smithfield Bunnings Southport Bunnings Stafford Bunnings Underwood Bunnings Virginia Bunnings West Ipsiwch and Bundamba **Bunnings Yeppoon** Bushmans Bakery Cairns Hardware Cairns Reef Hotel Casino Cairns Vet Clinic Cairns X Golf at DFO **Canegrowers Association** Capricorn Anglican Retirement Village Mens Shed Capricorn Plumbing and Building Supplies Care Kits for Kids Cash for Cans Boonah Cats vs Dogs at Gordonvale Markets Cazalys Cairns Central Highlands Regional Council Central Queensland University Chalk Family Charleville and District Show Society Charleville School of Distance Education Chinchilla Creative Centre **Chinchilla Show Society** Circuit Trees Mobiles and Technology Classic Car Club CMR Coles Worongary Colour Me Happy, RD Creations Combie Family Commonwealth Bank Emerald Compass Containers **Concept Laboratories** ConocoPhillips Cooktown Museum

Cr Adam Adams Cr Andrew Fechner **Cr Andrew Wines** Cr Angela Owen Cr Bob Whalley Cr Brook Patterson Cr Cheryl Gaedtke Cr Donna Gates Cr Fiona Hammond Cr Helen Brieschke Cr Jason Wendt Cr Jared Cassidy Cr Julia Dixon Cr Kim Marx Cr Liam Mooney Cr Mark Hammel Cr Marnie Doyle Cr Mick Gilliam Cr Peter Young Cr Sean Choat Cr Steve Griffiths Cr Winston Johnstone Craigs Bakery Cranks Worxs **Critters Pest Management** CSI **CWA Goombungee** CWA Mareeba **Dalby Singers** Dalby Welcoming Committee Dan Murphy's Dani Lee Danny Bunt Darcy's Diner Darling Downs Zoo Deb's Macrame DFO **Denise Sims** Domigo Coffee Dwyer Family Eastons Lawyers Elders Mareeba **Elders Tolga** Elkin Flooring Fernvale Emerald Committee of Prostrate and Breast Cancer Association of Old **Emerald Little Theatre** Enso Karate Epic Skate Tweed EPMS property maintenance John Levack Esk Community Op Shop Esk Fruit Shop Esk Grand **Esk Hospital** Esk Nursing Home Esk Show Society Essential Fitness **Eva Hope Cairns** Event Cinemas Earlville Face to Face Painting Family Crust Bakery Fat Quarter Quilters Group Fenglehorn Sauces & BBQ Rubs Cairns Fernvale Automotve **Fernvale Dental** Fernvale Discount Drug store

Fernvale Landscape Supplies Flawless Laser, Wax & Tanning Studio Friends Who Create Frozen Wonderland Ice Skating Galactic Donuts Gary & Sharna at Gordonvale Markets Gatton News and Stationery **Gatton Spare Parts** Gav's Glass Gayl St John, FNQ Gifts Get it Done Training **Gissler's Pies** Gladstone Area Water Board **Gladstone Field Archers Gladstone Healthy Harbour** Partnership Gleam It Products Glencore Mt Isa mines Go Bowling Gold Coast City council Goodna Police Station Gordonvale Fire Station Gordonvale Hospital Gordonvale Mens Shed Gordonvale Physiotherapy Helens Hyaluronic Acid at Gordonvale Markets Lyn at Moringa Gordonvale State High School Gordonvale Vet Graceville SS Principal (GGYP) Gray's Furniture Gatton Graz Art Sign Writing Grill'd Mt Gravatt Grill'd Mt Ommaney Grill'd Springfield GT Hoses Happy Cluckers Harley Davidson Owners Group Hartley's Crocodile Adventures Heike Regenberg Helen P.S Herberton Histroical Village Heritage Conveyancing Hitching Rail Hogs Breath Cairns Home Hardwear Dalby Hon Annika Wells MP Hon Ann Leahy MP Hon Bart Mellish MP Hon Bob Katter MP Hon Brittany Lauga MP Hon Charis Mullen MP Hon Curtis Pitt MP Hon David Littleproud MP Hon Don Brown MP Hon Dr. Jim Chalmers MP Hon Graeme Perett MP Hon Glen Butcher MP Hon Jim McDonald MP Hon Julieanne Gilbert MP Hon Lance McCallum MP Hon Leanne Enoch MP Hon Leanne Linnard MP Hon Luke Howarth MP Hon Mark Furner MP Hon Meaghan Scanlon MP

#### 28 ANNUAL REPORT 2023 • YOUTH SERVING IN THE COMMUNITY

Coring Drew

Hon Michael Crandon MP Hon Milton Dick MP Hon Pat Weier MP Hon Peter Dutton MP Hon Peter Russo MP Hon Shane King MP Hon Shayne Neumann MP Hon Stephen Bates MP Hon Stirling Hinchliffe MP Hon Tim Mander MP Hon Tim Nicholls MP Hon Warren Entsch MP Hospitality Superstore House of Mojo IGA - Gatton IGA-Barcaldine Inflatable Kingdom - Cairns Inflatable World Burleigh Inner Pathways Education (Rhonda W) Wellbeng Workshop Innisfail Banana Farming Company Ipswich Central State School Ipswich City Council Ipswich Little Theatre **Ipswich Show Society Ipswich Spinners and Weavers** iron Man **Itzstein Family** Jade Lee Paint & Sip Jan McLennan Japanese Tutor Group Jason Munchow Painting contractor Jennifer Howard MP Jenny Swadling Jess Pugh Jitterbug Fusions Judas & Dwyer Families Kaisercraft DFO Kapella For Hair Fernvale Kathryn Jackson - Nutrimetics Earth Turtle Eco-Store, Devine **River Wellness** Ken Frost Home Kenzo's Barber at DFO Keppel Coast Trefoil Guild Kestral Mine Kingaroy Show Society Kingaroy Speedway Komatsu Emerald Konnect Fastening Systems Krazy Kid Kreations by Caryn + Piefection **Kronk Xcavations** Kuranda Koala Gardens Kuranda Rainforest Station Kuranda Scenic Railway Tea Rooms Lake Placid Rainforst Retreat Lane Orthodontics Lieisa Gilliland Life flight Light Up Your Life Lila & Co Lions Club Atherton Lions Club Cairns Branch Lions Club Dalby Lions Club Emu Park Lions Club Esk Lions Club Fernvale Lions Club Golden Valley Keperra Lions Club Gordonvale Branch Lions Club Moorooka Lions Club Mudgeeraba Lions Club Pine Rivers Lions Club Thompson River Lions Club Yeppoon Little Drum Livingstone Shire Council Local Community Members Lockyer Race Club Lockyer Valley Council

Logan City Council Logan City Council Community Benefit Fund Logan Village Pub Longreach Foodwoorks Longreach Men's Shed Longreach Taven Lord Mayor Adrian Schrinner Lowood Mitre 10 Lowood Mowers Lowood Natural Therapies Lulubelles Clothing & Accessories Lynette Hewitson M and K Butcher Lowood Ma Ma Creek Exhibition Magnetic Island Rural Fire Brigade Mahjong Player Group Maloney Electrical Mamu Tropical Skywalk Mareeba Leagues Club Matt Maher - Buy The Loaf May's Rag Mats Mayor Angela Toppin Mayor Graeme Lehmann Mayor Teresa Harding McDonalds Tugun McMahons Betta Home Living Meals on Wheels Capalaba Meals on Wheels Carina Meals on Wheels Dalby Megan Gerchow Melissa Marshall Melonina March Mighty Meats Butchery Mt Sheridan Mini Body Engineering Pty Ltd Miriam Spurge Natural Therapies Mitre 10 - Beenleigh (Ekka) Mitre 10 Hardware & Hire Mitre 10 Longreach Moorooka Family Fun Day Morten Bay Regional Council Mount Cotton Rd Newsagency Mount Sheridan Mr Meats Ms Gwen McMillan Ms Kerry Bourke Mt Gravatt Community Centre Mt Gravatt Mens Shed Mud 2 Mug Mudgeeraba Uniting Church Op Shop Mulgrave Mill Mulgrave QCWA National Parks & Wildlife Service Natural Grow Pain Eeze Nellies Creative Hair Design New Hope Group Nextra Newsagency Lowood Night Ninjas Nika Norman Art group Ningarna Nursing home No Drama Lama Crochet Group NQ Wildlife carers Nundah Village O & D House Wash Officeworks Ipswich OMG Donuts **Outback Aussie Tours** Outridges Maleny IGA CBC Fund Parkwood International Party in the Park Peter Boodle Meats Rockhampton **Piefection Bakery** PIMS (Pumping Irrigation and Machinery Services) Pine Rivers Show Society Present and Past Nurses of the Princess Alexandra Hospital Assoc Preston Show Society Providore Princess (Ekka) PULSE test and tag

Queensland Emergency Services **OCWA Charters Towers Branch** QCWA Townsville QCWA Willows Branch QITE Mareeba Old Choice Meats Qld Feline Council **Qld Police Service** OPAC Railway Hotel RAOB Ipswich and Amberley REBEL Sport Ipswich Redlands City Council Redlands Revue Rejuvie Skin Therapy Gordonvale Relay For Life Richies IGA Boonah Rider Family Ringrose and Button Rockhampton Region Council Rockhampton Trefoil Guild Ronnie's Stockcamp Saddlery Rosewood Golf Club **Rosies** Ipswich Rotary Emerald Rotary Gatton Rotary Mundingburra Rotary Ormeau Pimpama Rotary Port Curtis Rotary Satelite RSL - Barcaldine Sub Branch RSL - Charleville Sub Branch RSL - Chinchilla Sub Branch RSL - Esk RSL - Gatton RSL - Ipswich and North Ipswich RSL - Kingaroy RSL - Longreach Sub branch RSL - Sunnybank RSL - Tamborine RSPCA Wacol RSPCA Yeronga Runaway Bay Trefoil Guild Runcorn Family Fun Day Ruthenberg Family Salt House Sandra Hussey SAVIGE Pest Control Scenic Rim Regional Council Scouts Barrabadeen Scouts Charliville Cub Scouts Coomera Scouts Dalby Scouts Dolphin Sea Scouts Gordonvale Scouts Kingaroy Scouts Port Curtis Scouts Raceview Seagrass Rehabilitation Port Curtis Sealink Ferries See Ya @ Sia's, Busy Bee Vintage, Melissa Marshall SES Barcaldine SES Bilinga SES Brisbane Western Group SES Holloways Beach, Jessica Percy SES Longreach SES Pimpama SES Somerset Seventynine West Seville Road State School Share the Dignity She Shed Collective Shop of Opportunity Signature Pies Sinclair Meats Skola Skypark Cairns Skyrail Sonia & Ron at Gordonvale Markets

Soroptimist International South Burnett Regional Council Spur Family Stager and Lock family Stanthorpe Garden Club Star Phamacy Stilz Atherton Stomping Elephants Suitcase Rummage Sunshine Coast City Council Svlvia Jade Taits Stables Wongabel Taj on Byrnes Tamborine Markets. Tamborine Men's Shed, Taylor's Upholstery & Canvas T-Bone Longreach Teeza Cakes **Tenthill State School** Tentworld TGT Pty Ltd The Birdcage Hotel The Crystal Caves The Leader Newspaper The Meat Smiths The Oakey Alliance Pharmacy The Plumbing Gang The Range Hardware and Garden Centre The Vale Emporium Toc H Tongan Men's Shed Toowoomba Repitory Theatre Town & Country Townsville & District Beekeepers Association Traction Trefoil Guild TREKK Advisory Accounting Mt Isa Trophies 'R' Us Tropical Iron + Caffin8 Tropical Lawns True Edge Designs Tully Show Society Twelve Baskets Unique Mosaic & Leaf Impressions - Heather Wallace Wattle Paint (Ekka) Waynes World Lowood Wellshot Hotel Western Downs Regional Council Westpac Bank Westwind Designs Wild Earth Burleigh Wild Gypsy Studio Williams Family Coomera Willow Hotel Willowbank Association Woolworths Acacia Ridge Woolworths Boyne Island Woolworths Fernvale Woolworths Gladstone Valley Woolworths Rangeville Store Woolworths Springwood Woolworths Yeerongpilly Woongoolba Public Hall Woongoolba State School Workshops Rail Museum Yeppoon Choral Society Yeppoon Community Markets Zappulla Family Zarrafa's Coffee West Ipswich

## **OUR GUIDE PROPERTIES**

GGQ manages a portfolio of 139 properties and supports the maintenance of facilities for many of its 331 guiding units. The properties are used regularly by Guides for important ceremonial gatherings, camps and activities.







We continued reviewing the utilisation of our properties in line with the Property Asset Management Plan. This involved collaboration with Members, volunteers in Support Groups, District and Region Managers and the State Commissioners Team, resulting in a prudent reduction of the portfolio from 147 to 139 properties.

Some properties offer a secure space for local community groups and provide a small income to offset the costs of operation. Our campsites provide a space for local communities and Members to spend quality time in the great outdoors.

We thank our dedicated District and Regional Managers, Campsite Committees, Leaders and volunteers, and their families, who dedicate their time, resources and efforts to provide a safe and positive experience for our Guiding community.

## \$1 MILLION COMMITMENT FROM QUEENSLAND GOVERNMENT

In May 2023, the Queensland Government announced the allocation of \$1 million to GGQ in the 2023/24 state budget for facility improvements under the Priority Infrastructure Project Grant (PIP). Managed by the Department of Tourism and Sport (DTS), it's funds support a state-wide audit of facilities to inform refurbishment and upgrades to enhance community sport and active recreation participation through the provision of spaces that enable quality, accessible, inclusive, safe and more efficient activity. Audit results are expected in March 2024 and projects will be determined in line with the GGQ Strategic Plan 2022-2026 and the Property Asset Management Strategy. The opportunity to leverage funds with other grant opportunities is underway to increase the benefits and span of the funds.

We acknowledge the funds received from Federal, State and Local Government and private bodies which is vital to maintenance works. The fundraising skills of our tireless Members, Support Groups and staff is admirable. However, increases in insurance due to weather impacts, energy, labour, and supply costs are driving the imperative for higher investment in property expertise to support the long-term sustainability of Guiding.

In 2023, five districts answered the call to trial new technology to assist with letting. Space to Co is an online booking system to automate the booking of each Hut to our hirers and we are already seeing great results with increases in utilisation and income.

## **PROPERTY UPDATES**

## ALGESTER HUT – FUNDED BY BRISBANE CITY COUNCIL

Hut renovations have been completed with a new kitchen and installation of CrimSafe security screens and doors, funded through the Stronger Communities Program.

### COOMERA HUT - FUNDED BY CITY OF GOLD COAST

New leased facility – new kitchen, open plan arrangement and facilities.

### GUIDE HOUSE MARSDEN -UPDATE

Despite a generous donation of demountable buildings by the Gilchrist Family Trust and the Community Gambling Benefit Fund in 2022, works have been delayed due to a series of compliance requirements of local government and regulatory requirements. The project is under negotiation.

### SOUTHPORT HUT -INSURANCE REPAIR

Flood damage repair was required for the hut after a burst water main. This provided an opportunity to rearrange storage layout. Well done to District Managers and volunteers who removed trees from the site.

### VICTORIA POINT HUT - FUNDED BY REDLAND CITY COUNCIL

The repair of decking on the access ramp to the Hut and replacing the roof and guttering on the storage shed was funded by Redland City Council and is now complete.



### KINDILAN - REPORT FROM PGL ADVENTURE CAMPS

We had a busy start to the year with the first groups arriving from in early January. There was an increase in school bookings this year with many returning after the pandemic and other new schools joining us for the first time at Kindilan.



Weekend groups visits were down on last year, but school holidays throughout the year were all busy with church, family, sporting and charity groups attending.

In 2023, we saw the return of the KoroBoro International School from Papua New Guinea with 120 students aged 13 years old staying with us. This was the first time since 2019 that the school has travelled, and for most of the students, it was their first time on a plane and being away from their home.

In total, the camp had 21,016 bed nights for the year with GGQ contributing 1,400 bed nights (6.6%) of this total. Activities included Low Ropes and Canoeing sessions on the dedicated Girl Guide weekends in addition to a successful Arts Camp held in late May.

Our maintenance program continued this year with the ongoing goal of improving the buildings and grounds. One major project was the building of a second Flying Fox next to the existing activity base.

Some other areas of works include:

- Upgrade to the toilets in Brownie Cottage
- Upgrade to Tilly shelter toilet block
- Gutters replaced on both Round Houses
- Kitchen upgrade in Ngulu and Kintarli
- Both Round Houses had curtains replaced
- Upgrade to the plumbing system under the hall
- Upgrade to the activity equipment

2024 will be another busy year and the PGL team are looking forward to the continued growth of Kindilan and working closely with the CEO and her team to support increased utilisation of this wonderful property.

## AWARDS

## **GOOD SERVICE AWARDS**

Girl Guides Australia recognises that Adult Members make significant contributions to Girl Guiding and acknowledge this through the Adult Award System. The following Adult Members of GGQ have contributed above and beyond that which is expected of them in their leadership roles. They have been presented with these awards to acknowledge their commitment at local, Regional and State levels.



### BORONIA

Kelly Anderssen Rebecca Brettell Madeline Briggs Gayle Carroll Shannon Carter Rachel Coates Lauren Dixon Kelly Dunham Samantha Dunham Lisa Featherston Justine Hall-Gardiner Cassandra Harvey Frances Hollywood Glenys Kempe Juanita Kirk Madeline Lawrence Angela Leitch Tamara McMaster Sylvia Milner Ashleigh Minotto Jenna Owen Gail Pearen **Corina Phillips** Antoinette Pollock **Kimberley Randall** Amanda Raymond **Danielle Rossiter Frances Spring** Debbie Watt Nancy Wilkinson Jennifer Wood **Catherine Wyton** Kristin Young



## BANKSIA

Susan Cull Tamara Ernst Deanna Gardner Elizabeth Harding Cat Harvey Marilyn Large Amy Milner Emily Noller Marney O'Dea Suzanne Richards Patricia Walker Robyn Webster Susan Westbrook



WATTLE

Helen Silkstone Michelle Tealby



#### FLOWERING GUM

Barbara Dean Margaret Bradburn Lynette Buckley Heidi McKellar Denise Rodwell







GREY KANGAROO

Robyn Hulbert Heather Pettigrew





Girl Guides Australia also recognises the valuable contribution to Girl Guiding by a non-member volunteer. This may be at a local, District or Region level by an individual or an organisation. Recipients may be women, men, groups, businesses or other organisations.

During 2023, Thanks Badges were presented to the following recipients:

Jill Austin Phil Austin June Avery William Barber Ian Chatterton Suzie Combie Allen Dean Meghan Judas Tania Kearney Peter Kempe Stephen Lawrence Michelle Lawson Kerry Mather Kym Rumsey Rob Seales

GGQ has an additional recognition award - the 'Golden Friend of Guiding' which is presented to a person who has supported and encouraged Guiding over a long period of time and who will continue to do so indefinitely. In 2023, this Award was presented to Eleanor Pollock.

## WAGGGS AWARDS

Asia Pacific Leadership Award for Unit Leaders Antonia Hanlon Tricia Pilgrim Amanda Young

Asia Pacific Leadership Award for District and State Leadership Kathryn Pearson



## ADULT VOLUNTEERS

Adult Volunteers are recognised at the end of 1 year of membership, then at 3 years, 5 years, and at 5 yearly increments. This includes acknowledgment of the following groups:

#### **YEARS OF MEMBERSHIP**

1	53
3	18
5	23
10	16
15	9
20	8
25	6
30	9
35	5
40	10
45	7
50	5
55	1
75	1

#### MILESTONE CELEBRATIONS OF GUIDING DELIVERY

100 Years
Sandgate District
Hamilton Clayfield District
Lones Region
Ist Ipswich District
90 years
Atherton District
70 years
1st Charleville District
65 years
Mareeba District
60 years
Keppel Coast District
50 Years
Goodna Redbank Plains District

### QUEEN'S GUIDE AWARD

The Queen's Guide Award is the highest attainable achievement for youth Members of Girl Guides Australia. Congratulations to:

Bryadee Courtney Chloe Fenwick Grace Hargreaves Hayley Judd Meg Lanson Montana Moffat Olivia Rossiter Sophie Campbell Tayjah Wicks



## EXTERNAL RECOGNITION OF GUIDES QUEENSLAND AND MEMBERS

## 2023 AUSTRALIA DAY HONOURS

Two of our Queensland Guides were nominated for the 2023 Australia Day awards, receiving the Medal of the Order of Australia (OAM). The OAM is one way that Australians recognise achievements that benefit or honour the Australian community. It provides recognition for outstanding achievement and service.

Congratulations to Burpengary Jabeeka Girl Guides Unit Leader Lynnette (Lyn) Buckley OAM, who has been a volunteer leader for over 30 years. GGQ has previously recognised Lyn with the Region Good Service Award and the Banksia and Wattle Awards for her outstanding contributions to Guiding.

We also congratulate **Eleanor Lydon OAM** from Mt Cootha Trefoil Guild, who is an Honorary Australian Associate (HAA) and a Supporter of Friends of Asia Pacific WAGGGS (FAPW). Recently, Eleanor achieved 50 years of membership with Guides Queensland!

Lyn and Eleanor inspire all of our Guides with their unwavering commitment to the Guide Laws and continual support and dedication to our Members. **Well done** Lyn and Eleanor!

## 2024 PREMIER'S ANZAC PRIZE

On 30 November 2023, Holland Park District Guide Eloise Brown was named as a recipient of the 2024 Premier's Anzac Prize.

Eloise will travel to France, Belgium and England with 7 other young students from across Queensland in April 2024 to learn about Australian War History and to visit historic war sites. She will then become an advocate for the Anzac Spirit.



"It's heart-warming to see how the Premier's Anzac Prize continues to inspire Queensland's youth.

"The winning students and teachers will soon embark on a poignant journey to visit war memorial sites in Europe where they will have an unparalleled opportunity to deepen their understanding of Australia's rich Anzac history.

"Experiencing these historical sites firsthand allows the students to immerse themselves in the Anzac tradition, and upon their return they serve as ambassadors for the Anzac legacy within their school communities."

#### The Honourable Premier of Queensland, Annastacia Palaszczuk

Eloise is a proud Girl Guide and was photographed for her award in her Guide uniform and this photo was issued with the Minister's Statement. She was also the first Guide in Queensland to complete her Gold Endeavour under the 2023 Queens Guide Syllabus. Guides is such a big part of Eloise's life and she looks forward to sharing this exciting upcoming adventure with her guide unit and wider Guiding community.

Congratulations Eloise!



## OUTDOORS QUEENSLAND AWARDS 2023

GGQ were proud finalists in the Outdoor Recreation category of the Outdoors Queensland Awards 2023. This award is for an organisation that stands out from all others; has raised awareness about the benefits of outdoor recreation and being outdoors; has increased participation in outdoor recreation; and has made a significant impact on the outdoor recreation sector.

**Congratulations** to our many talented and skilled volunteers, who are dedicated to making the outdoors a place of learning, excitement, good health and inclusion!



## LONE GUIDE ACHIEVES JUNIOR BP AWARD

The Junior BP Award, named after Lord Baden-Powell, the visionary founder of Scouting and Guiding, is for Guides aged 7 – 11 who have completed 2 significant challenges in each of the areas of Promise and Law, Outdoors, Service, World Guiding, Guiding Traditions, and Patrol System.

In 2023, Guide Rebecca Schmierer achieved this remarkable milestone while being part of our Lone Guides section, which caters to members who are unable to attend a local unit. Working remotely from home with her leaders, Rebecca used technology to stay connected while completing challenges to earn this prestigious award.

Congratulations Rebecca!

## WINNER OF GIRL SCRIBES 10-13 YEARS CATEGORY

Amelia Hughes is an avid writer at just 11 years old and has been involved with GGQ at Cleveland for three years.

Under the theme "What makes Queensland great?, Amelia wrote her poem, 'The Beauty of Queensland', which explores the natural wonders of the state, from bustling cities to the amazing environment, and how she, as a Girl Guide, can better the region.

She submitted her poem for Girl Scribes! The Governor's Creative writing competition for Girl Guides in Queensland and was selected winner for the 10-13 years age group.

#### Well done Amelia!



## **ARCHIVES**

For over 100 years, the GGQ Archives has been an important part of maintaining the history of Guides and our legacy in Queensland. The archive includes the story of our members, their service, historical photos and memorabilia.

We celebrated a number of significant anniversaries (page 33) which are moments in time to celebrate the contributions made over the years by hundreds of girls and women.

We acknowledge the immense contribution of Jill Hogrefe, Archivist. For many years, Jill has been the guardian, retaining an accurate and preserved account of GGQ. This contribution is felt in Queensland, Australia and internationally.

A review of the sustainability of this critical work is underway and will be reflected in 2024 actions.

## HERITAGE IN ACTION - TARRAGINDI HUT FINDS A PERMANENT HOME

In July 2023, Brisbane City Council asked if GGQ would like to relocate the Tarragindi Girl Guide Hut while the existing site was redeveloped. This relocation was important to maintain the Hut's history as the first Guide Hut in Queensland, officially named the Marjorie Grimes Memorial Hut in November 1956, after the founder of Guides in Queensland, Marjorie Grimes.

The Hut was successfully relocated from Tarragindi to Kindilan and will undergo updates in 2024/25 (pending funding) for use as a public display of GGQ history for visitors. This initiative would not have been possible without \$25,000 of funding from Brisbane City Council for relocation and permit costs, and the co-operation and expertise of the PGL team coordinating its safe delivery.





## DELOITTE NATIONAL IMPACT DAY-CARING FOR KINDILAN

In October, staff from Deloitte's Brisbane office, joined Simon Pucko General Manager, PGL Kindilan, Kathryn Pearson, State Commissioner and Donna Thompson, in a day of reshaping Kumanka Trail, a historic guide track in need of some extra love.

Under Simon's direction, tools were activated and hats and gloves in place. Donna and Kathryn ensured trail markers were accurate and we took great joy in sharing our Guiding history and the wonderful campsite assets with the Deloitte team, who can now share our story across their professional network.



## ARCHIVE DONATIONS

Thank you to the kind supporters who provided valuable Guiding memorabilia or funding for our archive collection for future Guides to enjoy. Donors provided everything from logbooks, quide uniforms, furniture, handbooks and photos to memorabilia, badges, pennants, newspapers, newsletters and journals! Particular thanks to Elizabeth Gilchrist for funding \$2,000 of muchneeded equipment for the archives.

- Andrew (name withheld)
- Ann Pritchard
- B Dean

Beryl Ward on behalf of sister Margaret Connolly

- Cathy Petersen
- C Brownridge
- C Crump
- Celia Baker
- **Closed Trefoil Guild**
- Denise Cohen-Cramp
- Donor (name withheld)
- Elizabeth Gilchrist
- G Mitchell donated Anne's Lone Olave
- I Burrows

- Jane Pennington
- Jane (surname withheld)
- MAGS
- **M Boyle**
- M Blake and I Woolnough
- **M** Paris
- Nancy Norris
- Nina Brooks
- Patricia Brennan on behalf of her mother M Blake
- Sandra Lingard
- Val Hayward
- Vera Redman
- Wendy Litwinowicz
- Yolanda Langston

## BOARD OF DIRECTORS

#### **MICHELLE GRAY**

BOARD CHAIR Member since 2012 GGQ Board Director (Casual Vacancy), 24 March 2023 – Current GGQ Co-Board Chair (23 May to 5 September

2023), Board Chair (5 September 2023 – Current) District Manager, Emerald, 2017 – Current Learning Partner, 2017 – Current Emerald Volunteer Group, 2013 – Current Associate Lecturer and Unit Coordinator, CQ University Australia

### **KATHRYN PEARSON**

STATE COMMISSIONER Member since 2015

Interim Board Chair (24 March to 23 May 2023) GGQ Co-Board Chair (23 May to 5 September 2023) GGQ State Commissioner since March 2020 Leader, Mudgeeraba Senior Guides 2016 - Current

### SARAH PAGE

GGQ Board Director since June 2020 Chair of Finance, Audit and Risk Committee since June 2020/Finance Chair Chief Finance Officer, Deaf Connect

#### **EMILY LARKIN**

Member since 2020 GGQ Board Director (Casual Vacancy) 18 October 2023 – Current Unit Leader, Gympie Aurelia Guides, 2022 – Current Chief Executive Officer, Weeroona Association

### **ELANOR MITCHELL**

Member since 2016 (Queensland since 2019) GGQ Board Director since March 2022 Finance, Audit and Risk Committee Member since March 2022

Senior Change and Communications Manager, Griffith University

### **JACQUELINE MOORE**

Member since 2021

GGQ Board Director since March 2023 GGQ Board Director (Casual Vacancy), 23 March 2022 – 24 March 2023 Nomination Committee Member (2022/23) Nomination Committee Chair (March 2023 –

Nomination Committee Chair (March 2023 -Current)

Junior Guide Leader Camphill, August 2021 -Current

#### **DR LYNDALL BRYANT**

GGQ Board Director (Co-opted) since May 2022 Finance, Audit and Risk Committee Member since October 2023 Assistant Professor (Property Valuation), Queensland University of Technology

### SARAH DILLON

Member since 2022 GGQ Board Director (Casual Vacancy) since 25 May 2022 Policy Committee Member since May 2022 Researcher, Queensland University of Technology

### **ROBYN GIBBS**

Member since 1999

GGQ Board Director since March 2023 WAGGGS Asia Pacific Region Digital Capacity Building Team Lead

#### JUNE LEE

Company Secretary since April 2020 (Non-Board volunteer position)

#### **BOARD RETIREMENTS**

Grace Munro, GGQ Board Director – Retired 24 March 2023 Penny Worthington, GGQ Board Director – Retired 24 March 2023 Melissa Anderson, GGQ Board Director – Retired 24 March 2023 Esther Blest GGQ Board Director (Co-opted) and Board Chair – Resign from 24 March 2023

#### **BOARD APPOINTMENTS**

Jacquiline Moore, GGQ Board Director – Elected and appointed 24 March 2023 Robyn Gibbs, GGQ Board Director – Elected and appointed 24 March 2023 Sarah Dillon, GGQ Board Director (Casual Vacancy) – Re-appointment commences 24 March 2023 Michelle Gray, GGQ Board Director (Co-opted) – Appointment commences 24 March 2023 Dr Lyndall Bryant, GGQ Board Director (Co-opted) – Re-appointment commences 24 May 2023 Emily Larkin, GGQ Board Director (Causal Vacancy) – Appointment commences 18 October 2023

### FINANCE, AUDIT AND RISK COMMITTEE

Sarah Page (FAR Chair), Steve Greene, Susan Hayes, Elanor Mitchell, Emily Renouf, Dr Lyndall Bryant (from October 2023)

#### **NOMINATION COMMITTEE**

Jacqueline Moore (Chair), Frances Chatterton, Grace Munro

### **POLICY COMMITTEE**

Susan Hayes (Chair), Emily Renouf, Sarah Dillon, Leyla Dixon

## STATE OFFICE PERSONNEL

### 14 FULL TIME EQUIVALENT (FTE)

CHIEF EXECUTIVE OFFICER Kim Harrington

ACCOUNTS OFFICER Ellie Sun

ADMIN OFFICER (appointed July 2023) Lauren McPherson

ADULT LEARNING SUPPORT (ALS) MANAGER Marie Yamamoto

BUSINESS SERVICES MANAGER Malinga Senanayake DIGITAL PROJECTS MANAGER (Revised role August 2023) Leigh Browne

DIGITAL OFFICER Ritesh Basnet

EVENTS OFFICER Maree Granrose

GRANTS OFFICER Nigel Martin

MEMBERSHIP MANAGER Joanne Englefield

MEMBERSHIP OFFICER Anita Lomas PROPERTY GRANTS OFFICER (appointed September 2023) Sarah Duck

PROPERTY OFFICER (appointed November 2023) Bon Ryan

SOCIAL MEDIA OFFICER (appointed August 2023) Brooke Sheahan

VOLUNTEER SUPPORT OFFICER (appointed November 2023) Penny Beer

#### RETIREMENTS/ RESIGNATIONS

ADMINISTRATION OFFICER Rebecca Parry (resigned 14/07/2023)

VOLUNTEER ADMINISTRATION OFFICER Joyleen St George (retired 17/08/2023)

COMPLIANCE OFFICER Tracey-Jane Luxford (resigned 18/08/2023)

#### PROPERTY MANAGER (retired November 2023) Rhonda Whiteley

CEO PROPERTY WORKING GROUP Lyndall Bryant Frank Stevens Steve Rudz Lawyers

CEO STATE AUDIT TEAM Julie Black Leisa Cleary Robyn Hulbert Jane Sefton

VOLUNTEERS Margaret Nicholas CSCF compliance Heather Pettigrew CSCF compliance Carla Black CSCF compliance

INTERNS Sabin Adhikari CSCF digital compliance Diana Atkins Kinnect Workcover Property compliance/ Grant admin Rebecca Corcoran Rehab Management Property compliance

#### STATE AIDE TO STATE COMMISSIONER

**Bryadee Courtney** 

STATE COMMISSIONER TEAM

STATE COMMISSIONER Kathryn Pearson

ASSISTANT COMMISSIONER Amanda Nicholls

ASSISTANT COMMISSIONER Natasha Montesalvo

ASSISTANT COMMISSIONER Cherelle Stager

ASSISTANT COMMISSIONER Susan Hayes

#### TREFOIL ADVISOR

TREFOIL GUILD ADVISOR Rhonda Brodie

ARCHIVIST

Jill Hogrefe

## **VOLUNTEER** STATE POSITIONS

REGION MANAGERS & ASSISTANTS

BRISBANE NORTH Margaret Nicholas & Peggy Campbell

CAPRICORN Michelle McCann

DALRYMPLE Lilian Knight

DARLING DOWNS BORDER Debbie Camilleri & Vikki Carsburg (Assistant)

FLINDERS Sue Jennings

OLASSHOUSE Debbie Lawrence & Barbara Dean (Assistant)

GOLD COAS Lorna Riley JOHN OXLEY Tania Fennell

MAJOR MITCHELL Karyn Newman

MOOGERAH Karen Stokes, Susan Hayes , Annette Thorpe & Penny Beer (Assistants)

MORETON Jennifer Neilsen & Barbara Hodkinson (Assistant)

SOUTHERN CROSS Antonia Hanlon

TROPICAL NORTH Kerrilee Mather & Cherelle Stager, Andrea Boric & Leah Georgeson (Assistants)

WIDE BAY Maree Wein & Julie Keig (Assistant) HUB COORDINATORS

AWARDS COORDINATOR Lynne Price

ADULT LEARNING SUPPORT MANAGER Marie Yamamoto (staff)

COMPLIANCE COORDINATO Julie Black

INTERNATIONAL COORDINATOR Heather Pettigrew

LONES COORDINATOR Sam Owczarek

OLAVE PROGRAM COORDINATOR Alise Fitzpatrick

OUTDOORS COORDINATOR Donna Thompson

PROGRAM COORDINATOR Mandie Young

## **GOVERNMENT HOUSE AWARDS**















## GUIDES QUEENSLAND ANNUAL AWARDS PRESENTATION RECEPTION FOR THE ANNUAL GIRL GUIDES QUEENSLAND AWARDS PRESENTATION

#### 8 August 2023

State Commissioner, Mrs Kathryn Pearson; Assistant State Commissioner, Ms Amanda Nicholls; Assistant State Commissioner, Dr Natasha Montesalvo; Assistant State Commissioner, Ms Susan Hayes; Chief Executive Officer, Ms Kim Harrington; Ladies and gentlemen; Children.

I begin by acknowledging the Traditional Owners of the lands around Brisbane, the Turrbal and Jagera people, and pay my respects to Elders past, present and emerging, and to all First Nations people here.

I am delighted to be with you to acknowledge the incredible dedication and hard work of those receiving Queen's Guide Awards here at Government House. Your achievements are, in a word, outstanding.

Girl Guides Queensland is a member of Girl Guides Australia and of the World Association of Girl Guides and Girl Scouts, all told a huge organisation that continues to encourage and challenge girls and young women to gain skills that enable them to take on dynamic roles in their communities.

We have all heard the phrase 'Be the change you wish to see in the world', and being a Girl Guide certainly equips you to both embrace change and to make change where and when needed.

The building of one's strengths and personal skills translates into the potential to actively engage in a positive manner in what is happening around you. With almost 5,000 youth Members and 1,000 volunteer Leaders and adult Members, Girl Guides Queensland is a thriving organisation.

Around me I see many strong individuals who all share the belief that through service, many positive outcomes can be realised.

Through guiding, countless young girls and women have learned so much about themselves, and in so doing they have also found ways to support and promote fellow citizens or groups in need. This is to be applauded.

I am thrilled to be the Patron of such an active organisation, and I commend all who generously volunteer their time and leadership to ensure the ongoing success of the guiding movement.

To those receiving awards this afternoon, a hearty congratulations to you all. We will see awards of the highest order being presented.

You truly are role models, not just within the organisation but to all with whom you come into contact.

Your dedication to personal growth and your service to others are to be admired. Girl Guides Queensland is immensely proud of you, as am l.

https://www.govhouse.qld.gov.au/thegovernor-of-queensland/speeches/ reception-for-the-annual-girl-guidesqueensland-awards-presentation



## **GGQ EQUITY STATEMENT**

Girl Guides Queensland is committed to equitable practice so as not to perpetuate bias or disadvantage through ability, health, economic security, religion, identity, culture, language, geography, education, training and life experience.

**NOVEMBER 2022** 







## **OUR MISSION**

Empowering girls and young women to discover their potential as leaders of their world.



GIRL GUIDES AUSTRALIA QUEENSLAND

## **CONTACT US**

www.guidesqld.org

EMAIL: reception@guidesqld.org PHONE: (07) 3357 1266 ADDRESS: Guide House, 35 Tamarind Street, Marsden QLD 4132



