



# Understanding Your FedEx Invoice





# A handy guide to your FedEx Express Invoice.

To help you better understand your invoice, we have put together this brief explanation of its layout and the optional formats you can choose to make life easier.

If you have any further questions, please see the Contact Us page for our details.

## 1 Contact / Bank Information

### Electronic Funds Transfer (EFT)

To make a payment by EFT please submit your payment to the following:

Account Name: Federal Express Europe Inc.  
Bank: Ulster Bank Limited  
IBAN number: IE16 ULSB 9850 8034 0220 74  
BIC: ULSB IE 2D

When making an EFT transfer please ensure you quote your invoice number or when paying multiple invoices include your customer number to ensure prompt and accurate allocation, alternatively send a remittance advice to:

E-mail: [remit@fedex.com](mailto:remit@fedex.com) Fax: +44 24 7683 5850

### Credit / Debit Card

FedEx accept all major credit and debit cards. Please call 1800 535 800 to make a one-off payment or setup automated payments.

### Direct Debit

To request further information or a Direct Debit mandate form please contact a member of our Customer Service department on 1800 535 800.

### By Cheque

All cheques should be made payable to Federal Express Europe Inc. Please send your cheque and Remittance Advice to the address provided in the Contact Us section of this guide.

## 2 Invoice Type

**Freight** – the transportation charges incurred per Air Waybill

**Duty Tax** – the clearance charges levied in the destination country

## 3 Shipment Information

- Shipment Number (commonly referred to as the FedEx International Air Waybill number)
- Ship Date / Service / Pieces / Weight\*
- Reference (as stated by the shipper on the FedEx International Air Waybill)
- Taxable / Non Taxable / Total (charges incurred at shipment level)

\*where the dimensional weight exceeds the actual weight, the transportation charges will be assessed on the dimensional weight according to the IATA volumetric standard

## 4 Shipper / Consignee Details

– The shipper / consignee name and address

## 5 Charges

– A breakdown of charges incurred at Air Waybill level

## 6 Proof of Delivery

– Signature, Date, Time

## 7 Overall summary of all charges incurred against all Air Waybill(s) on the invoice

## 8 Total Amount Due

## 9 Payment Remittance Address

# Freight Invoice

Our default Freight invoice details the transportation charges, surcharges, discount and any additional charges per Air Waybill, which have been billed to you on a Bill Shipper, Bill Consignee or Bill 3rd party basis.



Federal Express (Europe) Inc. Unit 3a Airways Industrial Estate, Cloughan, Dublin 17

Payment to:  
Federal Express Europe Inc.  
PO Box 119  
Coventry  
CV1 4QD  
United Kingdom

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Phone: 1-800-535-800  
Fax: 00-44-24-76-702739  
Email: [airinvoicequery@fedex.com](mailto:airinvoicequery@fedex.com)  
URL: [fedex.com/billingenquiry](http://fedex.com/billingenquiry)  
VAT: IE95071461

Bank Name: ULSTER BANK  
IBAN: IE 16 ULSB 9850 8034 0220 74  
BIC/SWIFT Code: ULSBIE2D  
Branch/Sort Code: 98-50-80  
Bank Account Number: 34022074

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Company Name  
Address Line 1  
Address Line 2  
City Postal Code  
IRELAND



Customer Number: 000000000  
Invoice Number: 933245762  
Invoice Date: 10/11/2014  
Due Date: 10/12/2014  
**Amount Due 773.70 EUR**  
Customer VAT No: IE14578459

## 2 Freight Invoice

3	Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
	430416344582	08/12/2014	Economy Service	1	42.00 Kg	IEEN14.3.4	0.00	773.70	773.70
4	Shipper	Consignee	Charges						
	Company Name Address Line 1 City THAILAND	Company Name Address Line 1 City Postal Code IRELAND	Transportation charge						
	Billed Weight: 42.00 Kg							Amount	773.70
6	Signed:	AUTO GENERATED 12/12/2014 20:21						Total EUR	773.70

VAT Exempt according to Article 14 (i) of the Sixth Directive

7	VAT Rate	Charges	Discount	Net Amount	VAT	Total
	0.00 %	773.70	0.00	773.70	0.00	773.70
	Total Amount Due				EUR	773.70

Remittance Advice: Please return this Remittance Advice with your payment to ensure prompt and accurate application.

### Freight Invoice

Payment Due Date: 10/12/2014

Customer Name: Company Name

Total Amount Due 773.70 EUR

Invoice Number: 933245762  
Customer Number: 000000000  
Invoice Date: 10/11/2014

Bank Account Number: 34022074  
IBAN: IE 16 ULSB 9850 8034 0220 74  
BIC/SWIFT Code: ULSBIE2D

Payment to:  
Federal Express Europe Inc.  
PO Box 119  
Coventry  
CV1 4QD  
United Kingdom

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## Duty & Tax Invoice

Our default Duty & Tax invoice details the import clearance charges and any additional charges incurred in the destination Country, which have been billed to you on a Bill Shipper, Bill Consignee or Bill 3rd party basis. For further information on why you have received a duty and tax invoice for imports into Ireland, please visit [fedex.com/ie/dutytaxguide](http://fedex.com/ie/dutytaxguide).



Federal Express (Europe) Inc. Unit 3a Airways Industrial Estate, Cloghan, Dublin 17

Payment to:  
Federal Express Europe Inc.  
PO Box 119  
Coventry  
CV1 4QD  
United Kingdom

Phone: 1-800-535-800  
Fax: 00-44-24-76-702739  
Email: [ieinvoicequery@fedex.com](mailto:ieinvoicequery@fedex.com)  
URL: [fedex.com/ie/billingenquiry](http://fedex.com/ie/billingenquiry)  
VAT: IE95071461

Bank Name: ULSTER BANK  
IBAN: IE 16 ULBS 9850 8034 0220 74  
BIC/SWIFT Code: ULBSIE2D  
Branch/Sort Code: 98-50-90  
Bank Account Number: 34022074

Page 1 of 1

Company Name  
Address Line 1  
Address Line 2  
City Postal Code  
IRELAND



Customer Number: 000000000  
Invoice Number: 933246269  
Invoice Date: 10/11/2014  
Due Date: Payment on Receipt  
**Amount Due 442.76 EUR**  
Customer VAT No: IE252452654

### Duty & Tax Invoice

Shipment	Ship Date	Service	Reference	Adv. fee	Import Duty	Import Tax	Other Charges Taxable	Other Charges Non Taxable	Total
430416356369	08/12/2014	FedEx Pak	IEEN252.2.5	12.00	132.00	296.00	0.00	0.00	440.00
Dims:		Billed Weight: 2.00 Kg		Charges					Amount
Shipper		Consignee		Original Duty					132.00
Company Name		Company Name		Original VAT					296.00
Address Line 1		Address Line 1		Advancement Fee					12.00
Address Line 2		Address Line 2							
City		City Postal Code							
AUSTRALIA		IRELAND							
Signed:	AUTO GENERATED 12/12/2014 20:21						Total EUR	440.00	

Disbursements out of the scope of EU VAT	428.00
Clearance Administration Charge vatable at 23.00 %	12.00
Other Charges Vatable at 0%	0.00
VAT at 23.00 %	2.76
Total Amount Due	<b>EUR 442.76</b>

Remittance Advice: Please return this Remittance Advice with your payment to ensure prompt and accurate application.

#### Duty & Tax Invoice

Payment Due Date: Payment on Receipt

Customer Name: Company Name

Total Amount Due 442.76 EUR

Invoice Number: 933246269  
Customer Number: 000000000  
Invoice Date: 10/11/2014

Bank Account Number: 34022074  
IBAN: IE 16 ULBS 9850 8034 0220 74  
BIC/SWIFT Code: ULBSIE2D

Payment to:  
Federal Express Europe Inc.  
PO Box 119  
Coventry  
CV1 4QD  
United Kingdom

## Your Invoice. Your way.


In addition to our standard invoice format, FedEx Express offers various customised formats to meet your business needs.

If any of these are of interest, please contact us at [iedatabase@fedex.com](mailto:iedatabase@fedex.com) referencing your account number.





Ideal if you have multiple accounts and wish to consolidate the billing activity onto one singular (parent) account and invoice, why not enquire about our ICPC option, where we provide a summary of shipping activity by account number and the associated shipment details.

	Payment to: Federal Express Europe Inc. PO Box 119 Coventry CV1 4QD United Kingdom Federal Express (Europe) Inc. Unit 3a Airway Industrial Estate, Coughran, Dublin 17	Phone: 1-800-535-800 Fax: 00-44-24-76-702739 Email: <a href="mailto:ieinvoicequery@fedex.com">ieinvoicequery@fedex.com</a> URL: <a href="http://fedex.com/ie/billingenquiry">fedex.com/ie/billingenquiry</a> VAT: IE95071461	Bank Name: ULSTER BANK IBAN: IE 16 ULBS 9850 8034 0220 74 BIC/SWIFT Code: ULBSIE2D Branch/Sort Code: 98-50-80 Bank Account Number: 34022074
	<div> <div>                 Company Name                  Address Line 1                  Address Line 2                  City Postal Code                  IRELAND             </div> <div>  </div> </div>		

Customer Number:

000000000

Invoice Number:

933246821

Invoice Date:

12/11/2014

Due Date:

12/12/2014

Amount Due

17,932.15 EUR



Customer VAT No:

IE87542584

### Freight Invoice

Bill to	Shipments	Taxable	Non Taxable	Total
605483763	12	0.00	2,978.60	2,978.60
605548865	12	0.00	4,250.77	4,250.77
605549225	12	0.00	3,647.32	3,647.32
605550428	12	1,677.11	3,030.86	4,707.97
605567304	12	1,594.92	0.00	1,594.92

Invoice Detail		Page 1 of 15						
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>		<p>Customer Number: 000000000</p> <p>Invoice Number: 933246821</p> <p>Invoice Date: 12/11/2014</p> <p>Due Date: 12/12/2014</p> <p>Invoice Amount: 17,932.15 EUR</p>						
<div style="border: 1px solid black; padding: 5px;"> <b>Bill to: 605483763</b> </div>		<div style="border: 1px solid black; padding: 10px; width: fit-content; margin: 0 auto;"> <b>2,978.60 EUR</b> </div>						
<div style="border: 1px solid black; padding: 5px;"> <b>Shipments: 12</b> </div>								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416799255	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN71.1.2	0.00	236.10	236.10
<div style="border: 1px solid black; padding: 5px;"> <b>Dims:</b> </div>			<div style="border: 1px solid black; padding: 5px;"> <b>Billed Weight: 12.00 Kg</b> </div>					<b>Amount</b>
<div style="border: 1px solid black; padding: 5px;"> Shipper  Company Name  Address Line 1  City Postal Code  IRELAND </div>			<div style="border: 1px solid black; padding: 5px;"> <b>Charges</b>  Fuel Surcharge  Transportation Charge </div>					30.80 205.30
<div style="border: 1px solid black; padding: 5px;"> Consignee  Company Name  Address Line 2  Address Line 2  Postal Code City  NORWAY </div>								
<div style="border: 1px solid black; padding: 5px;"> Signed: </div>		<div style="border: 1px solid black; padding: 5px;"> AUTO GENERATED 06/01/2015 17:09 </div>				<div style="border: 1px solid black; padding: 5px;"> <b>Total EUR</b> </div>		236.10

	Payment to: Federal Express Europe Inc. PO Box 119 Coventry CV1 4QD United Kingdom Federal Express (Europe) Inc, Unit 3a Airways Industrial Estate, Cloghan, Dublin 17		Phone: 1-800-535-800 Fax: 00-44-24-76-702739 Email: <a href="mailto:jeinvoicequery@fedex.com">jeinvoicequery@fedex.com</a> URL: <a href="http://fedex.com/ie/billingenquiry">fedex.com/ie/billingenquiry</a> VAT: IE95074161		Bank Name: ULSTER BANK IBAN: IE 16 ULBS 9850 8034 0220 74 BIC/SWIFT Code: ULBSIE2D Branch/Sort Code: 98-50-80 Bank Account Number: 34022074			
	Company Name Address Line 1 Address Line 2 City Postal Code IRELAND		Customer Number: Invoice Number: Invoice Date: Due Date: <b>Amount Due</b>  Customer VAT No:		000000000 933246820 12/11/2014 12/12/2014 <b>18,268.30 EUR</b>  IE145257548			
								
<h2>Freight Invoice</h2>								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416798546	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN61.2.1	159.10	0.00	159.10
VAT applicable at 23.00%								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416798557	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN61.2.2	0.00	188.40	188.40
VAT Exempt according to Article 14 (l) of the Sixth Directive								
Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416798568	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN61.2.3	0.00	494.27	494.27
VAT Exempt according to Article 14 (l) of the Sixth Directive								

						Customer Number:		0000000000
						Invoice Number:		933246820
						Invoice Date:		12/11/2014
						Due Date:		12/12/2014
						Invoice Amount:		18,268.30 EUR

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416798546	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN61.2.1	159.10	0.00	159.10
Dims:		Billed Weight: 12.00 Kg	Charges					Amount
Shipper		Consignee	Transportation Charge					159.10
Company Name		Company Name						
Address Line 1		Address Line 1						
Address Line 2		Address Line 2						
City		City Postal Code						
Postal Code		IRELAND						
UNITED KINGDOM								
Signed:		AUTO GENERATED 06/01/2015 17:09				Total EUR		159.10

VAT applicable at 23.00%

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416798557	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN61.2.2	0.00	188.40	188.40
Dims:		Billed Weight: 12.00 Kg	Charges					Amount
Shipper		Consignee	Transportation Charge					188.40
Company Name		Company Name						
Address Line 1		Address Line 1						
Address Line 2		Address Line 2						
Postal Code City		City Postal Code						
NORWAY		IRELAND						
Signed:		AUTO GENERATED 06/01/2015 17:09				Total EUR		188.40


VAT Exempt according to Article 14 (i) of the Sixth Directive



## Summary & Detail – Sort by Reference

If you prefer to see a summary of all shipments and have the shipment detail presented in a separate document, why not enquire about our Summary & Detail format. The example below has been setup to 'group and sort by reference', which is extremely useful where you have multiple departments sharing the same customer number.

### Summary by Reference



Payment to:  
Federal Express Europe Inc.  
PO Box 119  
Coventry  
CV1 4QD  
United Kingdom  
Federal Express (Europe) Inc, Unit 3a Airways Industrial Estate, Cloghan, Dublin 17


Phone: 1-800-535-800  
Fax: 00-44-24-76-702739  
Email: [seinvoicequery@fedex.com](mailto:seinvoicequery@fedex.com)  
URL: [fedex.com/ie/billingenquiry](http://fedex.com/ie/billingenquiry)  
CV1 4QD  
VAT: IE95071461

Bank Name: ULSTER BANK  
IBAN: IE 16 UL SB 9850 8034 0220 74  
BIC/SWIFT Code: UL SBIE2D  
Branch/Sort Code: 98-50-80  
Bank Account Number: 34022074

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Customer Number: 000000000  
Invoice Number: 933246952  
Invoice Date: 12/11/2014  
Due Date: 12/12/2014  
Amount Due 17,596.00 EUR  
Customer VAT No: IE145789547

Company Name  
Address Line 1  
Address Line 2  
City Postal Code  
IRELAND



Freight Invoice

Reference	Shipments	Taxable	Non Taxable	Total
APPLE	19	483.30	4,922.73	5,406.03
GRAPE	20	555.81	5,100.60	5,656.41
PEACH	20	2,232.92	3,548.07	5,780.99

### Detail by Reference

Invoice Detail

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Customer Number: 000000000  
Invoice Number: 933246952  
Invoice Date: 12/11/2014  
Due Date: 12/12/2014  
Invoice Amount: 17,596.00 EUR

Reference: APPLE

5,406.03 EUR


Shipments: 19

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total				
403416797790	06/01/2015	FedEx International Priority	1	12.00 Kg	APPLE	159.10	0.00	159.10				
Dims:		Billed Weight: 12.00 Kg	Charges		Amount							
Shipper		Consignee	Transportation Charge		159.10							
Company Name		Company Name										
Address Line 1		Address Line 1										
Address Line 2		Address Line 2										
City		City Postal Code										
Postal Code		IRELAND										
UNITED KINGDOM												
Signed:	AUTO GENERATED 06/01/2015 17:09					Total EUR		159.10				

VAT applicable at 23.00%

## Summary Only

Simply provides a single line summary of all shipments, why not enquire about our Summary Only format.



Payment to:  
Federal Express Europe Inc.  
PO Box 119  
Coventry  
CV1 4QD  
United Kingdom  
Federal Express (Europe) Inc, Unit 3a Airways Industrial Estate, Cloghan, Dublin 17


Phone: 1-800-535-800  
Fax: 00-44-24-76-702739  
Email: [seinvoicequery@fedex.com](mailto:seinvoicequery@fedex.com)  
URL: [fedex.com/ie/billingenquiry](http://fedex.com/ie/billingenquiry)  
CV1 4QD  
VAT: IE95071461

Bank Name: ULSTER BANK  
IBAN: IE 16 UL SB 9850 8034 0220 74  
BIC/SWIFT Code: UL SBIE2D  
Branch/Sort Code: 98-50-80  
Bank Account Number: 34022074

Page 1 of 6

Customer Number: 000000000  
Invoice Number: 933246831  
Invoice Date: 12/11/2014  
Due Date: 12/12/2014  
Amount Due 17,932.15 EUR  
Customer VAT No: IE25475845

Company Name  
Address Line 1  
Address Line 2  
City Postal Code  
IRELAND



Freight Invoice

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780750	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.1.1	182.97	0.00	182.97

VAT applicable at 23.00%  
Fuel Surcharge - FedEx has applied a fuel surcharge of 15.00 % to this shipment.

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780761	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.1.2	0.00	236.10	236.10

VAT Exempt according to Article 15.13 of the Sixth Directive  
Fuel Surcharge - FedEx has applied a fuel surcharge of 15.00 % to this shipment.

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780772	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.1.3	0.00	336.15	336.15

VAT Exempt according to Article 15.13 of the Sixth Directive  
Fuel Surcharge - FedEx has applied a fuel surcharge of 15.00 % to this shipment.

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780783	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.1.4	0.00	497.26	497.26

VAT Exempt according to Article 15.13 of the Sixth Directive  
Fuel Surcharge - FedEx has applied a fuel surcharge of 15.00 % to this shipment.

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780794	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.1.5	0.00	287.50	287.50

VAT Exempt according to Article 15.13 of the Sixth Directive  
Fuel Surcharge - FedEx has applied a fuel surcharge of 15.00 % to this shipment.

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780809	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.2.1	159.10	0.00	159.10

VAT applicable at 23.00%

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780810	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.2.2	0.00	188.40	188.40

VAT Exempt according to Article 14 (i) of the Sixth Directive

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780820	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.2.3	0.00	494.27	494.27

VAT Exempt according to Article 14 (i) of the Sixth Directive

Shipment	Ship Date	Service	Pieces	Weight	Reference	Taxable	Non Taxable	Total
403416780831	06/01/2015	FedEx International Priority	1	12.00 Kg	IEEN151.2.4	0.00	384.80	384.80

VAT Exempt according to Article 14 (i) of the Sixth Directive



aḥ jḥt tēhtjṭe jḥt ḡHīḥje g eḡg Hg Th ēH eTeīHeṭjṭe eEĒTēr Th TGeT hō jḥt tēgtje EḡgHg eEĒTēr T G; Aḥt eAḥtjṭe eEḥt hṭ yTeīHeṭe c eḡgHg yĒEĒTēr ḡHīḥje ḡHt ge!

## Invoice Sort Options


In addition to our customised invoice formats, FedEx also offer a variety of invoice sort options e.g. Sort by Reference / Sort by Payor (Bill Shipper, Bill Consignee, Bill 3rd Party). For further information please email [iedatabase@fedex.com](mailto:iedatabase@fedex.com)

## Manage My Account Online


FedEx now offers the facility to manage your account, receive and view your invoices online. To register and for more information about this service please go to [fedex.com/ie/account/fbo](https://fedex.com/ie/account/fbo)

If you are interested in any of the optional formats, please contact us at [iedatabase@fedex.com](mailto:iedatabase@fedex.com).

If you have any general enquiries related to your invoice you can contact us by:

 [fedex.com/ie/billingenquiry](https://fedex.com/ie/billingenquiry) [ieinvoicequery@fedex.com](mailto:ieinvoicequery@fedex.com)

 **1800 535 800**

 **Federal Express Europe Inc.,**  
PO Box 119, Coventry,  
CV1 4QD,  
United Kingdom