

# MARYLAND DEPARTMENT OF HUMAN SERVICES **OFFICE OF HOME ENERGY PROGRAMS** ENERGY ASSISTANCE APPLICATION

Step 1

Complete the enclosed application

Step 2 Include copies of the required documents listed below

# Step 3

Return your application and documents to your local OHEP office (Location listed on back)

Photo ID for the Applicant (Please submit one of the following)

• Driver's license or other government issued identification card

## Proof of Residence (Please submit one of the following)

- Unexpired driver's license with current address listed
- Current lease or housing letter (within last 12 months) or rent receipt from landlord with address listed
- Mortgage statement within last 30 days
- Current property tax bill or receipt

## Proof of ALL Gross Income for All Household Members

- □ Wages (Employment)/ Tips/Commission
- □ Self-Employment
- Rental Income
- Social Security
- SSI/SSDI
- Dividends

Royalties

- □ Interest from Savings or Checking Accounts
- □ Interest or Dividends received from the redemption of bonds

Estate or Trust Fund Income

- Temporary Disability Assistance Program (TDAP)
- Pensions
- □ Money/Income from Annuities, IRAs, or other Retirement Accounts
- □ Child Support
- □ Alimony or Spousal Support
- □ Workman's Compensation Benefits
- Unemployment Insurance Benefits
- Veteran's Pension
- □ Temporary Cash Assistance (TCA) □ Mine Worker's Benefits
- Monetary Gifts and Loans, excluding student loans
  - Employee strike funds where there is no employee contribution

Criminal Injuries Compensation

Armed Forces Dependent

Allowance

**Board Payments** 

- Payments received by home care providers for adult care
- Railroad Retirement Benefits

• If any adult household member (18 years or older) has not received any income in the last 30 days, a Declaration of Zero Income form must be signed. If no one in your household has received any income in the last 30 days, a Household Worksheet must be completed. Forms may be found at http://www.dhr.state.md.us/energy or by calling the number below.

## Social Security Number Verification for all Household Members

Social Security cards or other federal government-issued documents with name and SSN

## **Energy Bill Verification**

• Most recent electric and heating (if applicable) bill

# To check the status of your application online, visit myohepstatus.org.

Please allow 15 days from submission for the application to be displayed.

To check the status of your application over the phone or for other questions about the Office of Home Energy Programs, call 1-800-332-6347.

Allegany County 1 Frederick Street Cumberland, MD 21502 (301)784-7000 ACDSS.OHEP@maryland.gov

**Anne Arundel County** 

Annapolis Office 251 West Street Annapolis, MD 21404-1951 (410)626-1900 energyprograms@aaccaa.org

Glen Burnie Office 117 Delaware Avenue Glen Burnie, MD 21061

Baltimore City Please apply at your nearest location

**Southeast Community Action Center** 3411 Bank Street, 21224 (410) 545-6518

**Eastern Community Action Center** 1731 E. Chase Street, 21213 (410) 545-0136

Northern Community Action Center 5225 York Road, 21212 (410) 396-6084

Northwest Community Action Center 3939 Reisterstown Road, 21215 (443) 984-1384

Southern Community Action Center 606 Cherry Hill Road, 21225 (410) 545-0900

The email address for Baltimore City is: OHEP@baltimorecity.gov

Baltimore County 6401 York Road Baltimore, MD 21212 (410) 853-3385 ohep.mailrequest@maryland.gov

**Calvert County** 3720 Solomon's Island Road Huntingtown, MD 20639 (410) 535-1010 OHEP@smtccac.org

**Caroline County** 

300 Market Street P.O.Box 400 Denton, MD 21629 (410) 819-4500 caroline.care@maryland.gov **Carroll County** 10 Distillery Drive, Suite G-1 P.O. Box 489 Westminster, MD 21158 (410) 857-2999 OHEP@hspinc.org

Cecil County 135 E. High Street Elkton, MD 21921 (410) 996-0270 DLCecil\_Ohep\_DHS@maryland.gov

Charles County 8371 Old Leonardtown Road Hughesville, MD 20637-0280 (301) 274-4474 OHEP@smtccac.org

Dorchester County 627 Race Street Cambridge, MD 21613 (410) 901-4100 dorchester.ohep@maryland.gov

Frederick County 420 E Patrick Street P.O. Box 3929 Frederick, MD 21705 (301) 600-2410 ohep@cityoffrederick.com

Garrett County 104 E. Center Street Oakland, MD 21550-1397 (301) 334-9431 OHEP@garrettcac.org

Harford County 1321 B Woodbridge Station Way Edgewood, MD 21040 (410) 612-9909 MEAP@harfordcaa.org

Howard County 9820 Patuxent Woods Drive Columbia, MD 21046 (410) 313-6440 clientassistance@cac-hc.org

Kent County 350 High Street Chestertown, MD 21620 (410) 810-7600 Kent.ohep@maryland.gov Montgomery County 1301 Piccard Drive

Rockville, MD 20850 (240) 777-4450 ohep@montgomerycountymd.gov

**Prince George's County** 

425 Brightseat Road Landover, MD 20785 (301) 909-6300 pgcdss.energy@maryland.gov

Queen Anne's County 125 Comet Drive Centreville, MD 21617 (410) 758-8000 QAC.OHEP@maryland.gov

Somerset County 12409 Loretta Road Princess Anne, MD 21853 (410) 651-1805 Energywicomico@shoreup.org

**St. Mary's County** 21775 Great Mills Road, Lexington Park, MD 20653 301-475-5574 OHEP@smtccac.org

Talbot County 126 Port Street Easton, MD 21601-2631 (410) 763-6745 energy@nsctalbotmd.org

Washington County 117 Summit Avenue Hagerstown, MD 21740 (301) 797-4161 WashingtonCountyOHEP@wccac.org

Wicomico County 500 Snow Hill Road Salisbury, MD 21804 (410) 341-9634 Energywicomico@shoreup.org

Worcester County 6352 Worcester Highway Newark, MD 21841 (410) 632-2075 Energywicomico@shoreup.org



# MARYLAND DEPARTMENT OF HUMAN SERVICES OFFICE OF HOME ENERGY PROGRAMS ENERGY ASSISTANCE APPLICATION

### PLEASE <u>PRINT</u> ALL INFORMATION. Be sure to fill out all information clearly and completely.

In order to be eligible for electric grants, the bill must be in the applicant's name. You must provide documentation to prove information provided on this application. Documentation includes a copy of the applicant's photo ID, proof of where you live (this can be your utility bill), copies of Social Security Cards for everyone in your household, and proof of all gross (pre-tax) income for everyone in your household for the last 30 days. If your household received no income in the 30 days prior to this application, you must sign a Declaration of Zero Income and provide additional information.

|    | Name   |   | Primary Phone Number  Home Cell Work Friend/Rel  |             |               |                 |  |  |  |  |
|----|--|---|--|-------------|---------------|-----------------|--|--|--|--|
|    | Mailing Address  |   | Secondary Phone Number   | Home        | Cell Work     | Friend/Relative |  |  |  |  |
|    | City, State, Zip   |   | Street Address (If different from your mailing address or if you have moved)   |             |               |                 |  |  |  |  |
|    | Email Address  |   |  |             |               |                 |  |  |  |  |
|    | Social Security Number   |   |  |             |               |                 |  |  |  |  |
| 1  | LIVING ARRANGEMENTS  |   |  |             |               |                 |  |  |  |  |
|    | Do you live in a:   Apartment or Multi-Family   Double, Row or Townhouse   Single Family Home   Mobile Home   Are you a (Check one): Homeowner Renter Roomer/Boarder *If you rent: Is your rent reduced through help from HUD or Subsidized Housing (Section 8)? Yes* No *If you answered yes to this question, do you receive Utility Allowance? Yes No |   |  |             |               |                 |  |  |  |  |
| 2. | RENTERS ONLY   |   |  |             |               |                 |  |  |  |  |
|    | Is your heat included in the rent?  Yes No Landlord's Name/Apartment Complex:  |   |  |             |               |                 |  |  |  |  |
|    | City:  | State:  | Z  | <u>Zip:</u> |               |                 |  |  |  |  |
|    | Landlord's Phone Number: ()  | E   | mail Address:  |             |               |                 |  |  |  |  |
| 3  | B. CRISIS INFORMATION  |   |  |             |               |                 |  |  |  |  |
|    | <ul> <li>My electricity has been disconnected</li> <li>I have no heating fuel and/or gas</li> <li>My heating system, cooling system, or water heater is broken.</li> <li>I have received an eviction notice (If you have an eviction notice, you may be referred to another program)</li> </ul>  | <ul> <li>I have</li> <li>My tan</li> <li>The los illness</li> </ul> | received notice that my elec<br>less than 3 days of heating<br>k has been removed<br>ss of electric/gas service wil<br>or prevent the use of life su<br>cation is required). | fuel        | e an existing | serious         |  |  |  |  |

4. HOUSEHOLD INFORMATION - Fill in all spaces below for ALL Household members, even if they are not related to you or helping financially.

|  | w, list all sources of income<br>of income for each household<br>ed with this application. For<br>/e can accept for your income type,<br>n this packet. If any household<br>received any income in the last 30<br>ome form.  | A SOURCES OF GROSS 30 DAY INCOME AMOUNT     |           |     |    |    |     |    |     |     |
|--|--|---|-----------|-----|----|----|-----|----|-----|-----|
|  | For each household member in the table below, list all sources of income received in the last 30 days. <u>Documentation of income for each household</u> <u>member 18 years or older must be provided with this application.</u> For examples of income, and which documents we can accept for your income type, refer to the application instructions included in this packet. If any household members who are18 years or older have not received any income in the last 30 days, you will need a Declaration of Zero Income form. | DISABLED VETERAN<br>(YES or NO) (YES or NO) |           |     |    |    |     |    |     |     |
|  |  |   |           |     |    |    |     |    |     |     |
| er is  |  | AMERICAN<br>CITIZEN<br>(YES or NO)          |           |     |    |    |     |    |     |     |
| and ov   |  | RACE<br>CODE                                |           |     |    |    |     |    |     |     |
| 18 years   | For eac<br>receive<br><b>memb</b><br>examp<br>refer to<br>membe<br>days, y   | SEX<br>M/F                                  |           |     |    |    |     |    |     |     |
| old members                                      | <b>"Race":</b><br>4. Asian, Hawaiian or Pacific Islander 7. Other<br>5. American Indian or Alaskan Native<br>6. Multi-Racial   | RELATIONSHIP<br>TO APPLICANT                | APPLICANT |     |    |    |     |    |     |     |
| otal # of household members 18 years and over is |  | BIRTHDATE<br>M/D/YR                         | 1         | / / |    |    | / / |    | / / | / / |
| Tota   |  | SOCIAL SECURITY NUMBER                      |           |     |    |    |     |    |     |     |
| Total # of household members is                  | Please use the following choices for "Race":<br>1. Black or African-American 4. Asian,<br>2. White 5. Americ<br>3. Hispanic 6. Multi-F   | FIRST & LAST NAME                           | ÷.        | 2.  | ri | 4. | ů.  | ú. | 7.  | ά   |

Please list additional household members on a separate paper.

| 5. ELECTRIC GRANT - Electric Universal Service Program (EUSP)  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|
| I want to apply for EUSP. I understand I will be enrolled in budget billing for 12 months to receive an EUSP benefit.<br>I understand that the electric bill must be in my name to qualify for EUSP. |  |  |  |  |  |  |  |  |
| I do not want to apply for EUSP and understand that I will not receive a benefit for my electric costs. (Proceed to section 6)   |  |  |  |  |  |  |  |  |
| My electric company is: Name on the account:   |  |  |  |  |  |  |  |  |
| Account number: Turn-off notice:YESNO My service is off:YESNO  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |
| 6. HEATING GRANT - Maryland Energy Assistance Program (MEAP)   |  |  |  |  |  |  |  |  |
| <ul> <li>I want to apply for a MEAP grant. The heating bill does not need to be in my name to qualify.</li> <li>I do not want to apply for MEAP. (Proceed to section 8)</li> </ul>                   |  |  |  |  |  |  |  |  |
| CHECK ONE BOX BELOW FOR THE MAIN HEATING SOURCE OF YOUR HOME:  |  |  |  |  |  |  |  |  |
| Electricity Utility Gas Propane Oil Kerosene Coal Wood Pellets   |  |  |  |  |  |  |  |  |
| My heat supplier or fuel company is: Name on the account:  |  |  |  |  |  |  |  |  |
| Account number: Turn-off notice:YESNO My service is off:YESNO  |  |  |  |  |  |  |  |  |

### 7. PREVENT SHUT-OFF WITH REGULAR PAYMENT - Universal Service Protection Program (USPP)

USPP helps me prevent a shut-off <u>as long as I continue to pay the minimum monthly payment</u> as required by my utility supplier. All MEAP eligible customers may participate in USPP. Participation also requires 12 months of budget billing. Budget billing spreads your annual utility bills into even monthly payments. Failure to make consecutive payments may result in my removal from USPP. I understand that I do not have to participate in USPP to receive MEAP benefits and no money will be paid to my account through USPP.

I want to enroll in USPP.

#### 8. PAST-DUE ELECTRIC BILLS - Arrearage Retirement Assistance (ARA)

I have a past-due electric bill and would like to receive an Electric Arrearage grant to help pay the balance. I must have a past-due electric balance of at least \$300 to be considered for the grant, and I may receive up to \$2,000 for my current past-due bills. This grant is only available once every five years, though certain waivers to this rule may apply. Electric Arrearage grants are in addition to electric benefits applicants may receive each year through the EUSP program. I must receive EUSP, enroll in budget billing, and the electric bill must be in my name to qualify for an electric arrearage grant.

□ I want to apply and be screened for an arrearage grant and understand that, if I receive this benefit, I may not be eligible for another Electric Arrearage grant for five years.

#### 9. PAST-DUE GAS BILLS - Gas Arrearage Retirement Assistance (GARA)

I have a past-due gas bill and would like to receive a Gas Arrearage grant to help pay the balance. I may receive up to \$2,000, once every five years, though certain waivers to this rule may apply. Gas Arrearage grants are in addition to heating benefits applicants may receive each year through the MEAP program. I must have a past due gas balance of at least \$300 to be considered for the grant. I must receive MEAP to be eligible for a gas arrearage grant and the gas bill must be in my name.

□ I want to apply and be screened for a Gas Arrearage grant and understand that, if I receive this benefit, I may not be eligible for another Gas Arrearage grant for five years.

### 10. ENERGY EFFICIENCY FOR YOUR HOME – DHCD Energy Efficiency Programs

I am interested in having energy efficiency improvements made to my home. This may help me reduce my overall utility consumption and help to reduce my utility bills while creating a healthier home environment. Please refer me to the energy efficiency programs provided by the Maryland Department of Housing and Community Development (DHCD). The energy efficiency improvements such as, furnace clean and tune, added insulation, and energy efficient light bulbs are offered at no additional cost to income eligible Marylanders. Landlord approval will be required for renters participating in this program. I understand I do not need to participate in DHCD's energy efficiency programs to receive OHEP benefits.

YES. I want to receive energy efficiency improvements. I understand that my application information will be referred to DHCD AND I give my permission for DHCD to access my utility consumption data through my utility provider(s) in order to determine the energy efficiency improvements for which I may be eligible.

### 11. ACKNOWLEDGEMENT & SIGNATURE – You or your representative must sign this application before submitting.

I swear or affirm under penalty of perjury that all the information I gave to the Office of Home Energy Programs (OHEP) in this Energy Assistance Application is true, correct, and complete to the best of my ability, belief, and knowledge. I am the representative of the individual household members identified in this application, and I submit this application on behalf of myself and the other individual household members. I authorize OHEP and/or the Office of Inspector General (OIG) to investigate and confirm the accuracy and completeness of all household income and other information provided with this application, including but not limited to the use of governmental and consumer reporting agency data regarding employment income.

I consent to allow my gas, electric, oil company, or any other energy provider to provide relevant account information to OHEP and for OHEP to communicate with those providers regarding this application. I allow OHEP to release and exchange relevant information with other agencies and my gas, electric, oil company, or other energy provider in order to make appropriate referrals to services that may assist me to lower my energy bill or help me to better afford my energy costs or help me with the completion of my application. I consent for my information to be entered into other secure databases for tracking of services, statistical information, and program evaluation.

I understand that by checking 'YES' to question #10, I understand that OHEP will refer all necessary information from my application to DHCD's energy efficiency programs. I also give my permission for DHCD to access my utility consumption data through my utility provider(s) in order to determine the energy efficiency improvements for which I may be eligible. I understand that if I decide to participate in any of the energy efficiency programs at a later date, this application is my authorization for the programs to access my utility consumption data.

An appeal can be filed to change the decision on this application or if help is not given in a reasonable time. The appeal must be filed within 30 days of the decision. The local agency will tell me how to file. Free legal advice may be available through the Legal Aid Bureau by calling toll-free 1-800-999-8904.

Maryland has a fraud law that will be vigorously enforced for intentional misrepresentations of information contained on this application. Punishment can occur for not telling the truth when applying for assistance to pay home energy costs. If a household member intentionally misrepresents information, that member may be disqualified from the program for a set amount of time.

Applicant's Signature

Date

#### **OFFICE USE ONLY:**

| COUNTY CENTER      |      | CENTER                         |      | DATE RECEIVE                                    | ED                 | # IN HH            |  | SUB/HUD       | TOTAL HH INCOME  |               |  |  |
|--------------------|------|--------------------------------|------|---|--------------------|--------------------|--|---------------|--|---------------|--|--|
| ELECTRIC ARREARAGE |      |                                |      |   |                    | GAS ARREARAGE      |  |               |  |               |  |  |
| SCREENED FOR ARA   | DOCU | FIES & IS<br>MENTED<br>ES I NO |      | JALIFY BECAUSE<br>VED IN 5 YRS<br>\RAGE < \$300 |                    | NED FOR GARA       |  |               | QUALIFY BECAUSE:<br>CEIVED IN 5 YRS<br>REARAGE < \$300 |               |  |  |
| WORKER'S COMMENTS  |      |                                |      |   |                    |                    |  |               |  |               |  |  |
|                    |      | MEAP                           |      | EUSP  | ELEC               | ELECTRIC ARREARAGE |  | GAS ARREARAGE |  | POVERTY LEVEL |  |  |
| ANNUAL USAGE*      |      |                                |      |   |                    |                    |  |               |  |               |  |  |
| BENEFIT AMOUNT     |      |                                |      |   |                    |                    |  |               |  |               |  |  |
| WORKER SIGNATURE   |      |                                | DATE | CERTIFIE  | ERTIFIER SIGNATURE |                    |  | DATE          |  |               |  |  |

\*If no usage, indicate the type of fuel or whether the heat is sub-metered.