

EFFECTIVE July 29th, 2019

Licensing.nuance.com

User Guide

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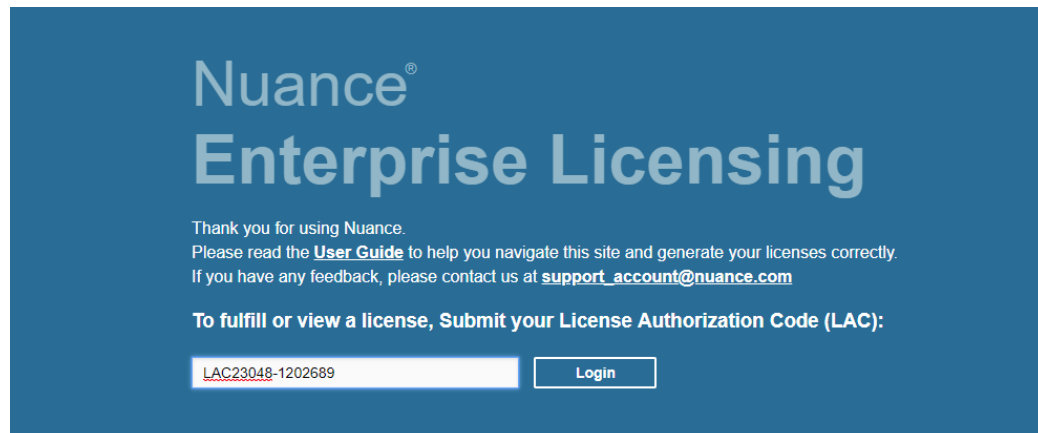
Login to licensing.nuance.com

By now, you should have received an email from the Nuance Fulfillment team with a link to download the Nuance products that you purchased and a link to <https://licensing.nuance.com> to generate the license for your Nuance software. The link to generate your license for the Nuance software should look like:

<https://licensing.nuance.com/LAC/LACXXXXXX-XXXXXXX>

If you click on this link, you will be routed and automatically logged in to <https://licensing.nuance.com>

Alternatively, from a web browser, you can navigate to <https://licensing.nuance.com> and manually enter your License Authorization Code (LAC) on the login screen. (LACXXXXXX-XXXXXXX or ORXXXXXX-XXXXXXX where X represents the actual digits in your key.)



Nuance®
Enterprise Licensing

Thank you for using Nuance.
Please read the [User Guide](#) to help you navigate this site and generate your licenses correctly.
If you have any feedback, please contact us at support_account@nuance.com

To fulfill or view a license, Submit your License Authorization Code (LAC):

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Generate License

Once you have populated the LAC in the Login screen, click on the Login button and this will bring you to the “Generate Licenses” screen/tab.

To generate your licenses, check the box of the line item(s) for which you want to generate the license and click on the “Generate” button.

Generate Licenses Manage Licenses

Generate licenses

Entitlements are listed below. Sort by clicking a column heading. Select specific entitlements to view or perform actions on them.

Generate Trusted activate

Page 1 of 1

Activation ID Contains Advanced Search

Type	Product	Version	License Type	Original copies	Available	Total	Duration
<input type="checkbox"/>	Nuance Management Station - Perpetual Mode , Version 11.0 Qty/Copy 1	11.0	Runtime	1	1	1	PERMANENT
<input checked="" type="checkbox"/>	Nuance Recognizer - tier 3 , Version 11.0 Qty/Copy 1	11.0	Runtime	88	88	88	PERMANENT
<input type="checkbox"/>	Nuance Vocalizer for Enterprise - MRCP Integration , Version 7.0 Qty/Copy 1	7.0	Runtime	88	88	88	PERMANENT

This will bring you to the Generate Licenses screen. This screen will look like this example below. Click the “Next” button.

Generate Licenses Manage Licenses

Generate Licenses

Please enter values for the above attributes and click 'Next' to configure Hosts.

Generate Licenses

Ship to Email support_account@nuance.com

Ship to Address

Selected Line Items

Activation Id	Product	Expiration Date
LAC23048_5798087	Nuance Recognizer - tier 3 , Version 11.0 Qty/Copy 1	PERMANENT

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This will bring you to the screen below to enter your Host. Under “Configure Hosts”, click on the + icon

This will pop up a new window like the one below.

Under Server Hosts, there are 2 possibilities:

- If this is a time limited license, Server Hosts will be either **ANY** or **Ethernet** depending on the licensing model.
- If this is a Permanent license, Server Hosts will be **ETHERNET**
 - For ETHERNET, enter the MAC ID of your server that will be running your Nuance License Manager in the “Server Hosts” field
 - If you are using licensing quorum, refer to “Licensing quorum” section below.
 - When entering the MAC ID, enter only the alphanumeric and leave out any colons “:”.

Click “OK” once you are done.

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HOW-TO RETRIEVE YOUR MAC ID

Windows

- Click on the Start Menu, select Run and type cmd.exe in the text field.
- A terminal window will appear on the screen. Type ipconfig /all and return.
- The **Physical Address** is your MAC address.

```

C:\>ipconfig /all

Windows IP Configuration

Host Name . . . . . : 
Primary Dns Suffix . . . . . : 
Node Type . . . . . : Hybrid
IP Routing Enabled. . . . . : No
WINS Proxy Enabled. . . . . : No
DNS Suffix Search List. . . . . : 

Ethernet adapter

Media State . . . . . : 
Connection-specific DNS Suffix . . : 
Description . . . . . : Intel(R) Ethernet Connection
Physical Address. . . . . : A4-4C-C8-07-71-BA
DHCP Enabled. . . . . : 

```

Linux

- In a terminal window type “ifconfig -a” and return.
- You'll see a list of interfaces. The MAC address will be in the field labelled HWaddr.

```

~]$ /sbin/ifconfig -a
eth0      Link encap:Ethernet  HWaddr AE:31:50:AE:C4:AE
          UP BROADCAST RUNNING SLAVE MULTICAST  MTU:1500  Metric:1
          RX packets:
          TX packets:
          collisions:0 txqueuelen:1000
          RX bytes:          TX bytes:
          Interrupt:169 Memory:

```

If the system has more than one network interface, the preferred one is bind0 or eth0.

Click the “Next”.



LAC23048-1202689

Generate Licenses

Manage Licenses

Configure Hosts

Please add or select at least one host and click Next to configure counts.

Configure Hosts

Server hosts: *

111111111111



Cancel

Selected Line Items

Activation Id	Product	Expiration Date
LAC23048_5798087	Nuance Recognizer - tier 3 , Version 11.0 Qty/Copy	PERMANENT

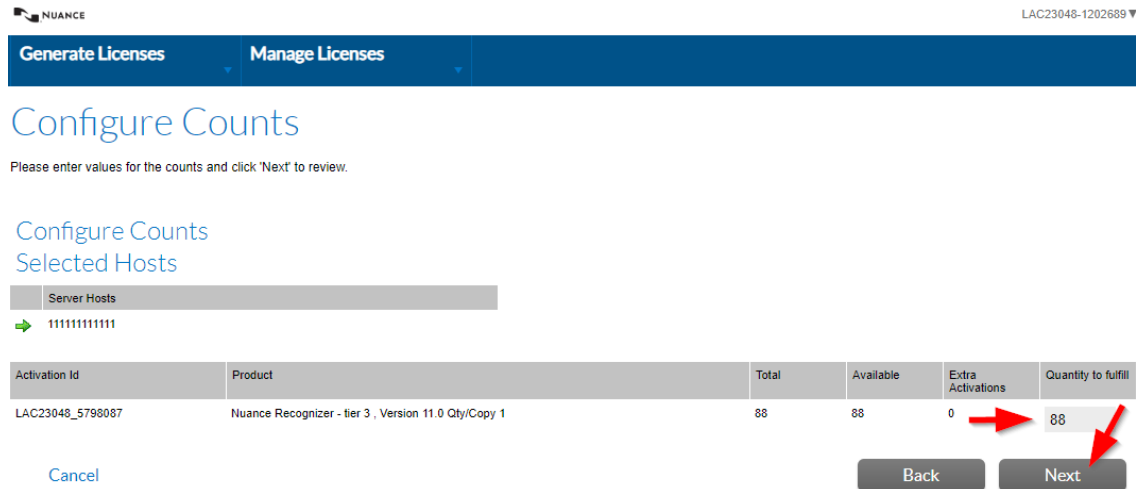
Back

Next



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This will bring you to the screen below which allows you to select the quantity for the license you want to generate. Enter a number in the “Quantity to fulfill” field greater than 0 and less than or equal to “Available”. Then click on the “Next” button.



NUANCE LAC23048-1202689 ▼

Generate Licenses **Manage Licenses**

Configure Counts

Please enter values for the counts and click 'Next' to review.

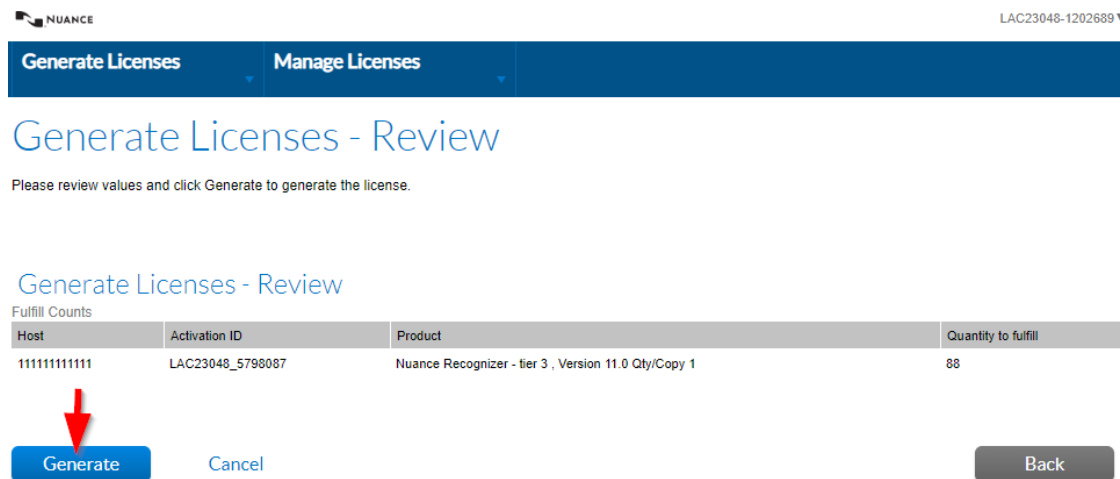
Configure Counts
Selected Hosts

Server Hosts
111111111111

Activation Id	Product	Total	Available	Extra Activations	Quantity to fulfill
LAC23048_5798087	Nuance Recognizer - tier 3, Version 11.0 Qty/Copy 1	88	88	0	88

Cancel Back Next

This will bring you to the final screen displaying both the Host and Quantity to fulfill for the license key you want to generate. Once you confirm that this is correct, you can hit the “Generate” button.



NUANCE LAC23048-1202689 ▼

Generate Licenses **Manage Licenses**

Generate Licenses - Review

Please review values and click Generate to generate the license.

Generate Licenses - Review

Fulfill Counts

Host	Activation ID	Product	Quantity to fulfill
111111111111	LAC23048_5798087	Nuance Recognizer - tier 3, Version 11.0 Qty/Copy 1	88

Generate Cancel Back

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Your license key is now generated. You can choose either “Save to File” or “Email License” to get a copy of your license key for deployment.



LAC23048-1202689 ▼

Generate Licenses ▼**Manage Licenses** ▼

License Summary

Please review the licenses below and click Complete to return to Manage Entitlements page.

License details:

Save To File**Email license**

<input type="checkbox"/>	Type	SN	Product	Version	MAC Address	Quantity	Generation Date	Expiration
<input checked="" type="checkbox"/>		LAC23048:8060458	Nuance Recognizer - tier 3 , Version 11.0 Qty/Copy 1	11.0	1111111111111	88	Jul 22, 2019	PERMANENT

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Manage Licenses

The Manage Licenses screen/tab is used mainly for rehosting licenses and also to retrieve old licenses that had been previously generated. There are 4 options when you enter this screen:

- **Return**
 - This allows you to “Return” a license back to the “Generate” screen to allow for a future “Rehost”
- **Rehost**
 - This allows you to “Rehost” a previously generated license to a new Host(MAC ID)
- **Save to File**
 - This allows you to retrieve a previously generated license
- **Email License**
 - This allows you to retrieve a previously generated license

Rehost is the process you need to go through if you need to move your Nuance software to a new server with a different MAC ID

To rehost your license, go to <https://licensing.nuance.com> and enter the LAC for the license that you want to rehost. Choose the “Manage Licenses” screen/tab. Now select the license that you want to rehost and hit the “Rehost” button.

NUANCE LAC23048-1202689 ▼

Generate Licenses Manage Licenses

Manage Licenses

Select from the licenses below and choose an action to perform. Click a column header to sort the list according to that column.

Save To File Email license Return Rehost Consolidate

Page 1 of 1 Activation ID Contains Advanced Search

Type	SN	Product	Version	MAC Address	Quantity	Generation Date	Expiration
✓	LAC23048:8060458	Nuance Recognizer - tier 3, Version 11.0 Qty/Copy 1	11.0	111111111111	88	Jul 22, 2019	PERMANENT

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You will see the following screen. Click on the “Add New Host” button and follow the procedure to add a new host.

NUANCE LAC23048-1202689

Generate Licenses **Manage Licenses**

Rehost Licenses

Rehost Licenses for Fulfillment LAC23048:8060458

Activation Details

Activation ID LAC23048_5798087

Order ID 12345

Product Name Nuance Recognizer - tier 3 ,
Version 11.0 Qty/Copy 1

Part Number

Start Date Jul 19, 2019

Permanent Yes

Shipping Details

Ship to Email support_account@nuance.com

Ship to Mail

Fulfillment Details

Original Server Hosts 111111111111

Server hosts:

No license hosts selected

Add New Host **Delete**

Fulfill Count 88

Rehost Count* 88

Rehost **Cancel**

A new window like the one below will pop up. Enter the MAC ID of your new server that will be running your Nuance License Manager in the “Server Hosts” field. When entering the MAC ID, enter only the alphanumeric and leave out any colons “:”.

- If you are using licensing quorum, refer to “Licensing quorum” section below

Create License Host

Please select a license host type and enter an appropriate value.

Server Hosts: ETHERNET = 111111111111

OK **Cancel**

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Click “OK” once you are done. Enter the qty of ports to rehost and click “Rehost”.

Generate Licenses **Manage Licenses**

Rehost Licenses

Rehost Licenses for Fulfillment LAC23048:8060458

Activation Details

Activation ID LAC23048_5798087

Order ID 12345

Product Name Nuance Recognizer - tier 3 ,
Version 11.0 Qty/Copy 1

Part Number

Start Date Jul 19, 2019

Permanent Yes

Shipping Details

Ship to Email support_account@nuance.com

Ship to Mail

Fulfillment Details

Original Server Hosts 111111111111

Server hosts:

111111111111

+ -


Fulfill Count 88

Rehost Count* 88

Rehost Cancel

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The final step left is to select the license line you want and choose “Save to File” or “Email License” to obtain a copy of your new license key.

 LAC23048-1202689¹


Generate Licenses **Manage Licenses**

License Summary

Please review the licenses below and click Complete to return to Manage Licenses page.

License details:


Save To File **Email license**

<input type="checkbox"/>	Type	SN	Product	Version	MAC Address	Quantity	Generation Date	Expiration
<input type="checkbox"/>		LAC23048:6113420	Nuance Recognizer - tier 3 , Version 11.0 Qty/Copy 1	11.0	111111111111	88	Jul 23, 2019	PERMANENT

Complete

NOTE

You can only return or rehost your licenses through our licensing portal once per 6 months. Trying to return/rehost a license within the 6-months after an initial return/rehost will result in the following error message.

 The rehost of the fulfillment is denied by the rehost policy because max rehosts exceeded.

To avoid this, please plan your licensing requirements before generating the licenses.

If you encounter the message above and still want to return/rehost your license, please contact Nuance Technical Support to receive assistance.

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Merging Licenses

Merging licenses allows you to combine the contents of multiple license files into a single file as long as all the licenses are generated for the same Hostid(s)

The process consists of appending the INCREMENT blocks of all subsequent license files into your first license file

As an example let's consider license A

```
SERVER this_host 111122223333 27000
VENDOR swilmgrd
USE SERVER
INCREMENT osr_swirec swilmgrd 9.0 permanent 40 ISSUED=20-Dec-2010 \
SN=ORXXXXX:XXXXX SIGN="0A99 1BA6 3D77 6958 0700 00DB A156 7C8F \
C43A EA9F E9AE 1CDC DABA 2D41 5024 197D 1947 EPCD 8663 0011 \
0A52 7AAD 8E5C 05A5 A04E E454 A697 90F8 D829 BF00" SIGN2="1BD8 \
6D3A 38CB 47FB 58BE 27B5 9E7A DDC7 622A EC06 FBF2 F52F C02E \
58E7 2EB5 0084 7E91 E559 BE56 13E7 A502 CAE3 9039 79F6 35A3 \
2368 DCA3 8F36 A7C4 39A7"
INCREMENT osr_swiep swilmgrd 9.0 permanent 40 ISSUED=20-Dec-2010 \
SN=ORXXXXX:XXXXX SIGN="0609 821A 0219 AAA1 B5FF 67A9 E2E4 FC25 \
EC21 F8E4 9898 CA5D B256 5E22 2961 17A9 C136 4DB0 3FCF C5AB \
F43B 30D8 61AC 027C 141F D5F2 0557 45EF 35EC E7CE" SIGN2="1F42 \
514B E3F9 7BC7 B734 8089 0EE3 9D96 22FC 916A F6DF 63C8 9E31 \
BAD6 1C7F 1587 F70B FFC4 F35D 08DA 30D5 EBD2 2DB6 A355 F983 \
80B4 CF7A 2895 0C3E 28CF"
INCREMENT osr_nl u swilmgrd 9.0 permanent 40 ISSUED=20-Dec-2010 \
SN=ORXXXXX:XXXXX SIGN="127F EE05 BB19 43BF 8DDB 25D3 2893 B755 \
A735 E001 511B 405D 9111 C29B 9BF7 0BE5 808B 2C3C 9820 2ACB \
5D5E CE01 8498 715B 9E83 B4DE C69B A04B B344 42A0" SIGN2="0B9A \
964C EF15 26BE 8963 4CC1 ECB6 D52E FFE8 2B6E 7FF4 8EE7 F4FB \
AEB0 1FBF 1F72 CC9F ADDB A180 0D79 5C13 0F28 A721 4177 00A4 \
6977 24B1 98B5 D0E3 6CDC"
INCREMENT osr_rec u swilmgrd 9.0 permanent 40 ISSUED=20-Dec-2010 \
SN=ORXXXXX:XXXXX SIGN="172C BDB7 A61B C69F 3253 2C7A 76BB 41D3 \
D581 A079 F600 FC7A 56EB FB86 F5C3 11E8 ED43 BEF3 9B03 DA4F \
1328 668D 23EA 87DC 77B4 66F5 DFD9 C730 C6FE 2574" SIGN2="074D \
DFE3 0420 420B 8610 933C 7DDF 83AA 1DDF 520C 3E7E 61A9 CFB9 \
D539 F107 12A8 917C F34E 57E7 EDF9 84AD D89D 5612 E103 9932 \
86DD 58A1 8646 85A6 57CD"
INCREMENT dtmf swilmgrd 9.0 permanent 40 ISSUED=20-Dec-2010 \
SN=ORXXXXX:XXXXX SIGN="0165 2C68 D930 21EB 9E1B 018A 0358 54C2 \
F15C F470 7B5C EC3D 1EAA 2490 83FC 095B 8766 5446 D59F FDOA \
3D32 3E72 FFB3 B719 0127 2F2E D9E0 08A6 9C16 FF2D" SIGN2="1ADC \
7EC9 86D1 C37A ASC0 3290 8472 34A6 D800 F0B5 64F9 48BA A0D5 \
3214 DEF0 0520 71D6 9B40 786B 8FDE 28C4 3AF7 A24F DED1 8EE9 \
CD33 BF9A 5600 3B02 9B2D"
INCREMENT rm swilmgrd 9.0 permanent 40 ISSUED=20-Dec-2010 \
SN=ORXXXXX:XXXXX SIGN="0507 6BB2 3512 1E38 708F 2AD3 37A5 90D9 \
4660 5ABF EBC1 997A 4A29 EBB8 B0D7 1B23 2A03 4497 F183 8181 \
5CE4 1530 EFC1 EE5C C495 5725 F4D6 F4DA 5B3F F1CE" SIGN2="09D4 \
B7EA D924 382D F048 4594 9309 3DD1 5F41 9074 F6A4 9005 227F \
D311 90CF 00F1 D15D 33DD 2D37 58FE 5193 21A1 67B4 D104 33E5 \
0B6C 7DFB 4B43 992D 7B3E"
```

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This license can be broken down in its **SERVER**, **VENDOR** and **USE_SERVER** lines and its various **INCREMENT** blocks

Similarly we consider license B

```

SERVER this_host 111122223333 27000
VENDOR swilmgrd
USE_SERVER
INCREMENT nuance_nvsn tts swilmgrd 5.0 permanent 40 \
  VENDOR_STRING="Nuance Vocalizer for Network - FULL:Runrime" \
  ISSUED=24-Dec-2010 SN=ORXXXXXX:XXXXXX SIGN="028F 8DFC 4818 7531 \
  7A91 07CA 659F 9527 F12A 40E6 B799 7E78 29C9 5ECF B8E4 06E9 \
  1BB7 552D D5EE EFAC 79AC 51DF 37E6 4D80 751E F9F0 E4BA D6FB \
  2016 2C8A" SIGN2="0972 0503 0A6B 49CD 3F7F CEB9 5B02 456E 336C \
  8110 004D 61E1 C58C 48CC 7157 112F 41E4 0BF6 B4E1 5789 B05E \
  DE88 7F18 07A6 7B15 B196 777E 72ED 7388 8A83"
INCREMENT nuance_nvsn cpr swilmgrd 5.0 permanent 40 \
  VENDOR_STRING="Nuance Vocalizer for Network - FULL:Runrime" \
  ISSUED=24-Dec-2010 SN=ORXXXXXX:XXXXXX SIGN="0B95 C461 BFE5 2401 \
  F533 0244 51B9 FE67 4BB6 450E 7C32 4966 3B6E DOBD 15A7 0246 \
  78E8 F00A 6A6C DEF2 EF2E 41A6 CAAC BA29 E042 8A8A 42BD C63C \
  20DE 05DB" SIGN2="18C9 DB2C 7E48 EAF4 505F 71B4 E67C 8C80 CABB \
  6E6E 7434 C5E2 CD27 ACB8 AB50 16BB 6F49 6FFA 1F00 D564 0F90 \
  F0B4 9601 9CA2 44C1 1FF6 6020 E90B 715B 56CA"
INCREMENT promptsculptor_apdb swilmgrd 1.0 permanent 40 \
  VENDOR_STRING="Nuance Vocalizer for Network - FULL:Runrime" \
  ISSUED=24-Dec-2010 SN=ORXXXXXX:XXXXXX SIGN="1A11 D25B CD8E C8B1 \
  A6A6 657F 6A2C CBE0 613B 7D49 13A5 A612 7346 D8E1 894B 1424 \
  D30F C67A 33F7 0F1F 10D4 5178 DE54 79B6 3A9E 1073 2493 04AA \
  FF50 BC60" SIGN2="0849 025D F502 6876 4E2B F3FE 7AF9 27C8 3FCA \
  BF71 42B2 C279 81D0 D0C8 E162 0102 8795 7390 486C 120A 557A \
  B889 BDDA B110 90E9 CBD7 2901 4526 5E6C 52CA"

```

Again we notice in its **SERVER**, **VENDOR** and **USE_SERVER** lines and its own **INCREMENT** blocks

Now given that licenses A and B have been generated for the same Hostid (111122223333), they can be merged into a single file. To do so, append the **INCREMENT** blocks from license B into license A. In other words, the **SERVER**, **VENDOR**, and **USE_SERVER** lines from license B do NOT need to be copied over.

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Merged license:

```

SERVER this host 111122223333 27000
VENDOR swilmgrd
USE_SERVER
INCREMENT ocr_swirec swilmgrd 9.0 permanent 40 ISSUED=20-Dec-2010 \
  SN=ORXXXX:XXXXX SIGN="0A99 1BA6 3D77 6988 0700 00DB A156 7C8F \
  C43A EA8F E9AE 1CDC DABA 2D41 5024 197D 1947 EPCD 8663 0011 \
  0A52 7AAD 8E5C 05A5 A04E E454 A697 90F8 D829 BF00" SIGN2="1BD8 \
  6D3A 38CB 47FB 58BE 27B5 9E7A DDC7 622A EC06 FB22 F82F C02E \
  88E7 2EB5 0084 7E91 E589 BE56 13E7 A502 CAE3 9039 79F6 35A3 \
  2368 DCA3 8F36 A7C4 39A7"
INCREMENT ocr_swiep swilmgrd 9.0 permanent 40 ISSUED=20-Dec-2010 \
  SN=ORXXXX:XXXXX SIGN="0609 821A 0219 AAA1 B5FF 67A9 E2E4 FC25 \
  EC21 F8E4 9698 CA5D B256 5E22 2961 17A9 C136 4DB0 3FCF C5AB \
  F43B 30D8 61AC 027C 141F D6F2 0557 45EF 35EC E7CE" SIGN2="1F42 \
  514B E3F9 7BC7 B734 8089 0EE3 9D96 22FC 916A F6DF 63C8 9E31 \
  BAD6 1C7F 1587 F70B FFC4 F35D 08DA 30D8 EBD2 2DB6 A356 F983 \
  80B4 CF7A 2895 0C3E 28CF"
INCREMENT ocr_nl_u swilmgrd 9.0 permanent 40 ISSUED=20-Dec-2010 \
  SN=ORXXXX:XXXXX SIGN="127F E0E5 BB19 43BF 8DD8 26D3 2893 B755 \
  A738 E001 511B 405D 9111 C29B 9BF7 0BES 808B 2C3C 9820 2ACB \
  5D5E CE01 8498 715B 9E83 B4DE C69B A04B B344 4AAC" SIGN2="0B9A \
  964C EF15 26BE 8963 4CC1 ECB6 D52E FFE8 2B6E 7FF4 8EE7 F4FB \
  AEB0 1FBF 1F72 CC9F ADD8 A180 0D79 5C13 0F28 A721 4177 00A4 \
  6977 24B1 98B5 D0E3 6CDC"
INCREMENT ocr_rec_u swilmgrd 9.0 permanent 40 ISSUED=20-Dec-2010 \
  SN=ORXXXX:XXXXX SIGN="172C BDB7 A61B C69F 3253 2C7A 76B8 41D3 \
  D581 A079 F600 FC7A 56EB FB86 F5C3 11E8 ED43 BEF3 9803 DA4F \
  1328 668D 23EA 87DC 77B4 66F5 DFD9 C730 C6FE 2574" SIGN2="074D \
  DFE3 0420 420B 9610 933C 7DDF 93AA 1DDF 520C 3E7E 61A9 CFB9 \
  D539 F107 12A8 917C F34E 57E7 EDF9 84AD D89D 5612 E103 9932 \
  86DD 58A1 8646 85A6 57CD"
INCREMENT dtmf swilmgrd 9.0 permanent 40 ISSUED=20-Dec-2010 \
  SN=ORXXXX:XXXXX SIGN="0165 2C68 D930 21EB 9E1B 018A 0358 54C2 \
  F15C F470 7B6C EC3D 1EAA 2490 83FC 095B 8766 5446 D59F FDOA \
  3D32 3E72 FFB3 B719 0127 2F2E D9E0 08A6 9C16 FFD2" SIGN2="1ADC \
  7EC9 86D1 C37A A5C0 3290 8472 34A6 D800 F0B5 64F9 48BA A0D5 \
  3214 DEFO 0520 71D6 9B40 786B 8FDE 28C4 3AF7 A24F DED1 8EE9 \
  CD33 BF9A 5600 3B02 9B2D"
INCREMENT rm swilmgrd 9.0 permanent 40 ISSUED=20-Dec-2010 \
  SN=ORXXXX:XXXXX SIGN="0507 6BB2 3512 1E38 708F 2AD3 37A5 90D9 \
  4660 5ABF EBC1 997A 4A29 EBB8 B0D7 1B23 2A03 4497 F183 8181 \
  5CE4 1530 EFC1 EE5C C495 5725 F4D6 F4DA 5B3F F1CE" SIGN2="09D4 \
  B7EA D924 382D F048 4594 9309 3DD1 5F41 9074 F6A4 9005 227F \
  D311 90CF 00F1 D15D 33DD 2D37 58FE 5193 21A1 67B4 D104 33E5 \
  0B6C 7DFB 4B43 992D 7B3E"
INCREMENT nuance_nv_n tts swilmgrd 5.0 permanent 40 \
  VENDOR_STRING="Nuance Vocalizer for Network - FULL:Runtime" \
  ISSUED=24-Dec-2010 SN=ORXXXX:XXXXX SIGN="028F 8DFC 4818 7531 \
  7A91 07CA 659F 9527 F12A 40E6 B799 7E78 29C9 5ECF B9E4 06E9 \
  1BB7 882D D8EE EFAC 79AC 51DF 37E6 4D80 781E F9F0 E4BA D6FB \
  2016 2C8A" SIGN2="0972 0503 0A6B 49CD 3F7F CEB9 5502 456E 336C \
  8110 004D 61E1 C58C 48CC 7157 112F 41E4 08F6 B4E1 5789 B05E \
  DE88 7F18 07A6 7B15 B196 777E 72ED 7388 8A83"
INCREMENT nuance_nv_n cpr swilmgrd 5.0 permanent 40 \
  VENDOR_STRING="Nuance Vocalizer for Network - FULL:Runtime" \
  ISSUED=24-Dec-2010 SN=ORXXXX:XXXXX SIGN="0B95 C461 BFE5 2401 \
  F533 0244 51B9 FE67 4BB6 450E 7C32 4966 3B6E D0BD 15A7 0246 \
  78E8 F00A 6A6C DEF2 EF2E 41A6 CAAC BA29 E042 8A5A 42BD C63C \
  20DE 05DB" SIGN2="18C9 DB2C 7E48 EAF4 505F 71B4 E67C 8C80 CABB \
  6E6E 7434 C5E2 CD27 ACB8 AB80 16BB 6F49 6FFA 1F00 D564 0F90 \
  F084 9601 9CA2 44C1 1FF6 6020 E90B 715B 56CA"
INCREMENT promptsculptor_apdb swilmgrd 1.0 permanent 40 \
  VENDOR_STRING="Nuance Vocalizer for Network - FULL:Runtime" \
  ISSUED=24-Dec-2010 SN=ORXXXX:XXXXX SIGN="1A11 D25B CD8E C8B1 \
  A6A6 657F 6A2C CBE0 613B 7D49 13A5 A612 7346 D8E1 894B 1424 \
  D30F C67A 33F7 0F1F 10D4 5178 DE54 7956 3A9E 1073 2493 04AA \
  FFS0 BC60" SIGN2="0849 025D F502 6876 4E2B F3FE 7AF9 27C8 3FCA \
  BF71 42B2 C279 81D0 D0C8 E162 0102 8795 7390 486C 120A 557A \
  B889 BIDA B110 90E9 CBD7 2901 4526 5E6C 52CA"

```


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Licensing Quorum

If you are using licensing quorum, you need to enter the MAC ID of the 3 servers that will be running your Nuance License Managers.

Click the triad icon:

Create License Host



Server Hosts: ETHERNET = 

OK Cancel

The system will not allow the same Host ID to be used for three times in a Quorum. It will indicate that three different values will need to be entered.

Create License Host

• Redundant server hosts must be unique. [Incident# 6372-97301]

Server Hosts: ETHERNET = 111111111111  

ETHERNET = 111111111111

ETHERNET = 111111111111

OK Cancel

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- Enter the values for the three Host IDs and click “OK”.

Create License Host

Server Hosts:	ETHERNET	=	111111111111	✖	?
	ETHERNET	=	222222222222		
	ETHERNET	=	333333333333		

OK Cancel

Changing generated license files

As an end-user, you can make the following changes to the files (any other changes invalidate the license):

- Change the filename of the license file. See Changing license file names.
- Change the machine name (not the hostid) on the SERVER line of the license file. This is useful if you rename the machine or if you run Imgrd on a different machine from the Nuance components. This step is required for quorum licensing.
- Add a path to the vendor daemon on the VENDOR line of the license file. This is useful when swilmgrd is not stored in the default location and Imgrd cannot find that different directory.
- Change the port being used in the license file. This is useful when you are already using the default port for something else (for example, for another Imgrd process for a different product). See Changing licensing server ports in product documentation.
- Add an INCREMENT line if directed by Nuance technical support or when merging license files. (See Merging license files.)

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The contents of a license file depends upon the speech product. If you edit a license file, be very careful. See the FLEXnet documentation for details about license files and their syntax.

Note: Licenses are associated with specific licensing server instances. You cannot run a licensing server with a license file that was created for another server.

Changing license file names

You can use any filename for license files. By convention, nuance.lic is recommended.

The licensing server is preconfigured to look for a dummy license file named temp.lic. You should change the name on each licensing server using FLEXnet tools. See the step that describes how to configure a license file in Installation Guide of the product."

More Information

If you need further assistance with your Nuance licenses, you can refer to the Licensing handbook. This handbook is distributed with the official Nuance Recognizer and Nuance Vocalizer documentation. If you have other license questions, please contact us at support_account@nuance.com.

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Useful Definitions

License Authorization Code (LAC): Key provided by Nuance to grant access to an order's pool of licenses. This code is in the format LACXXXXX-XXXXXXX or ORXXXXX-XXXXXXX, where X represents the actual digits in your key.

MAC Address: Media Access Control Address. This is a hardware address that uniquely identifies each network interface card.

MAC ID: see MAC address

Host: see MAC address