## Top Five Reasons to Choose SharePlex<sup>®</sup> Over Oracle GoldenGate

Written By Tom Chu Product Manager Quest Software, Inc.



## Contents

Contents	1
Abstract	2
Introduction	3
SharePlex for Oracle	3
Top Five Reasons to Choose SharePlex	4
Reason One: Cost	4
Reason Two: Simplicity vs. Complexity	4
Reason Three: Support	5
Reason Four: Scalability	5
Reason Five: Productivity	6
Conclusion	7
About the Author	8



## Abstract

This business brief explores the top five reasons to choose SharePlex® over Oracle GoldenGate, a competing data replication solution for your Oracle database environment.

## Introduction

There are several data replication solutions for your Oracle databases: Oracle's Active Data Guard and GoldenGate, Quest's SharePlex® for Oracle, IBM's InfoSphere Change Data Capture, and, of course, other vendors have solutions as well. On the surface, these may seem similar in terms of capabilities. But deeper inspection reveals critical differences that you should consider when choosing a solution for your Oracle database environment.

### SharePlex for Oracle

SharePlex for Oracle is a simple, low-cost data replication solution for Oracle databases. Over the last 12+ years, this technology has simplified data replication for customers in varying industries worldwide. It decreases downtime and minimizes risk when replicating multiple copies of Oracle data for special purposes to meet your business needs, including:

- High availability/disaster recovery
- > Migrations, patches, and upgrades
- > Operational reporting, archiving, or data warehousing
- > Data distribution/distributed processing
- > Centralized reporting or consolidation
- Load balancing
- Cascading using intermediary systems
- RAC alternative for scalability

Oracle GoldenGate may offer similar use cases, near-zero downtime, real-time continuous availability, and minimal overhead. So you may be wondering: Why should I choose SharePlex?

# Top Five Reasons to Choose SharePlex

Let's go beyond the marketing messages and examine how well SharePlex satisfies some principal business objectives in terms of:

- 1. Cost
- 2. Simplicity
- 3. Support
- 4. Scalability
- 5. Productivity

### Reason One: Cost

When it comes to evaluating IT solutions, cost is usually at the top of the criteria list. In fact, many organizations have incorporated lower-cost platforms like Oracle Standard Edition into their environments to save on infrastructure costs. With this in mind, SharePlex is available in two different offerings: SharePlex for Oracle Enterprise Edition and SharePlex for Oracle Standard Edition. These options reduce costs since you aren't forced to upgrade your database infrastructure like you must with Oracle GoldenGate. In fact, for Oracle Enterprise Edition, SharePlex is competitively priced at *half* the cost of GoldenGate, and SharePlex has special pricing available for Oracle Standard Edition.

In addition to Oracle Enterprise and Oracle Standard Edition, SharePlex supports multiple Oracle versions, including 8*i* through 11*g*R2, RAC, and Exadata. It also supports diverse server platforms, including AIX, HP-UX, Solaris, Linux, and Windows. SharePlex is platform agnostic, so again, there are no upgrade costs, which lowers overall operational expenses.

SharePlex comes licensed with all the tools for replication, including data compare and repair, synchronization, and an intuitive graphical interface for managing and monitoring replication activity — all for one low price. You don't have to buy extra add-on packs or options like you do with GoldenGate.

SharePlex is available in a limited license as well. So if you only need a data replication solution for a short-term project, such as a migration, you have the option of purchasing a three-month or six-month license. You are not forced to purchase a one-year license like GoldenGate.

### Reason Two: Simplicity vs. Complexity

There is a common misconception that data replication must be complex. This myth is perpetuated by competing solutions that require multiple modules in a solution stack to achieve full functionality. This is not the case with SharePlex.

SharePlex simplifies data replication in three ways:

- 1. Trial download
- 2. Learning videos and forums
- 3. Product design

First, SharePlex is available via a free online trial download (<u>www.quest.com/shareplex</u>). You can install the trial, enter the license key, and it's ready to go in just 15 minutes.

Second, SharePlex has a helpful online community (<u>www.quest.com/community-shareplex</u>), which contains quick tutorials and forums. The video tutorials are only five to ten minutes long and feature walk-throughs on getting started, using sync, compare/repair, monitoring, and partitioning features. The forums offer best practices from the experts, and the ability to share experiences with peers and access additional educational materials. This online resource gets users up and running faster than with Oracle GoldenGate.

Third, the unique design of SharePlex provides setup in just one command line with two quick steps: create the configuration file and activate it. SharePlex also streamlines day-to-day operations since it automatically creates and syncs all the queues and processes. There is no need to set up procedures and turn on pieces manually, saving you time. Routine tasks, such as resync of a table, are simplified since SharePlex determines where to start the copy and automatically verifies integrity while posting to locate potential out of syncs between the source and target systems. Other built-in features, including reconcile, flush, and compare/repair, ensure that the source and target are in sync and show you how to rectify any problems. These capabilities are not available from competing solutions or they cost extra.

### Reason Three: Support

Data replication solutions are typically used for high availability and critical application availability needs, so uptime and turnaround time are important factors to consider. And depending on the nuances of your environment, you may require a higher level of support to get answers quickly and reduce downtime. Your solution should also be user-friendly, minimizing staff training.

Typically, many large technology companies must support thousands of customers who are running a slew of solutions. The support is often level-one from the outset of every call and is provided by less experienced generalist support staff. This kind of inefficient and time-consuming customer service has become routine practice at many IT companies and hardly provides an optimal customer service experience.

SharePlex has consistently earned a 90 percent or higher customer-satisfaction rating in post-support surveys. It also comes with one year of business-critical support, which is included at no extra charge. Customer service is provided by highly skilled support engineers with years of SharePlex experience. So customer issues are often resolved within the first support call – saving you time.

SharePlex customers also have health checks available to them. The health check tool analyzes your SharePlex environment and provides a report on recommendations for improvements to help you get the most from your investment.

### Reason Four: Scalability

As data volumes grow, database infrastructures must scale to accommodate the load. Typically, scalability can be achieved vertically by moving to a bigger server, or horizontally with Oracle Real Application Clusters (RAC) or a peer-to-peer (active-active) replication solution, which balances the application and user load across multiple database servers.

Unlike Oracle GoldenGate, which may require users to upgrade to RAC or Enterprise Edition with add-on packs, SharePlex offers flexible scalability options to meet different needs, without increasing cost, including:

- 1. Running on Linux and low-cost servers with Oracle Standard Edition
- 2. Load balancing between multiple databases without the overhead, limitations, and costs of RAC
- RAC environments using any Oracle version (Standard Edition or Enterprise Edition) with an active-active replication setup

Using SharePlex, you can scale as much or as little as you need to with any of these options, depending on your resources and availability requirements.

### **Reason Five: Productivity**

SharePlex's design, trial download, and tutorials make it so simple to set up and operate that you won't need to add staff resources to use and maintain it. In fact, SharePlex increases staff productivity.

Dr. Rama Tata, a SharePlex customer and applications systems analyst for the Orange County, Fla., Supervisor of Elections had this to say about it, "In addition to eliminating downtime, SharePlex replication saves valuable IT staff time. While three staffers were previously required for the maintenance process, now just one of them can apply the patches and perform all the other maintenance. Moreover, maintenance can occur whenever necessary, since one database can be brought down without impacting the availability of applications."

Pedro Nel Herrera, a SharePlex customer and IT Manager at Codesa, also saw productivity improvements at his organization and stated, "For platform changes – hardware, operating system, database version, etc. – we are saving 80 percent of our staff time, and the operational savings benefits can be quantified at approximately \$85,000 (U.S.) per year."

Additionally, SharePlex's core features provide significant time savings. Functionalities such as compare/repair, a built-in fail back recovery mechanism, and in-flight data integrity checks find and fix data anomalies, so you don't have to make manual adjustments. Oracle GoldenGate does not offer such features, so it's your responsibility to find discrepancies and determine the accuracy of data, which wastes time unnecessarily.

## Conclusion

SharePlex and Oracle GoldenGate share some surface-level similarities. However, upon deeper investigation, SharePlex can also help you meet key business objectives, including simplicity, support, scalability, and productivity – at a much lower price.

## About the Author

Tom Chu is the product manager for SharePlex and has been with Quest for more than 15 years. Since the product's inception in 1998, Tom has supported SharePlex in a variety of roles, including technical support, development, and product management.

#### © 2011 Quest Software, Inc. ALL RIGHTS RESERVED.

This document contains proprietary information protected by copyright. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying and recording for any purpose without the written permission of Quest Software, Inc. ("Quest").

The information in this document is provided in connection with Quest products. No license, express or implied, by estoppel or otherwise, to any intellectual property right is granted by this document or in connection with the sale of Quest products. EXCEPT AS SET FORTH IN QUEST'S TERMS AND CONDITIONS AS SPECIFIED IN THE LICENSE AGREEMENT FOR THIS PRODUCT, QUEST ASSUMES NO LIABILITY WHATSOEVER AND DISCLAIMS ANY EXPRESS, IMPLIED OR STATUTORY WARRANTY RELATING TO ITS PRODUCTS INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. IN NO EVENT SHALL QUEST BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION OR LOSS OF INFORMATION) ARISING OUT OF THE USE OR INABILITY TO USE THIS DOCUMENT, EVEN IF QUEST HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Quest makes no representations or warranties with respect to the accuracy or completeness of the contents of this document and reserves the right to make changes to specifications and product descriptions at any time without notice. Quest does not make any commitment to update the information contained in this document.

If you have any questions regarding your potential use of this material, contact:

#### **Quest Software World Headquarters**

LEGAL Dept 5 Polaris Way Aliso Viejo, CA 92656 www.quest.com email: legal@quest.com

Refer to our Web site for regional and international office information.

#### Trademarks

Quest, Quest Software, the Quest Software logo, AccessManager, ActiveRoles, Aelita, Akonix, AppAssure, Benchmark Factory, Big Brother, BridgeAccess, BridgeAutoEscalate, BridgeSearch, BridgeTrak, BusinessInsight, ChangeAuditor, ChangeManager, Defender, DeployDirector, Desktop Authority, DirectoryAnalyzer, DirectoryTroubleshooter, DS Analyzer, DS Expert, Foglight, GPOADmin, Help Desk Authority, Imceda, IntelliProfile, InTrust, Invirtus, iToken, I/Watch, JClass, Jint, JProbe, LeccoTech, LiteSpeed, LiveReorg, LogADmin, MessageStats, Monosphere, MultSess, NBSpool, NetBase, NetControl, Npulse, NetPro, PassGo, PerformaSure, Point,Click,Done!, PowerGUI, Quest Central, Quest vToolkit, Quest vWorkSpace, ReportADmin, RestoreADmin, ScriptLogic, Security Lifecycle Map, SelfServiceADmin, SharePlex, Sitraka, SmartAlarm, Spotlight, SQL Navigator, SQL Watch, SQLab, Stat, StealthCollect, Storage Horizon, Tag and Follow, Toad, T.O.A.D., Toad World, vAutomator, vControl, vConverter, vFoglight, vOptimizer, vRanger, Vintela, Virtual DBA, VizionCore, Vizioncore vAutomation Suite, Vizioncore vBackup, Vizioncore vEssentials, Vizioncore vMigrator, Vizioncore vReplicator, WebDefender, Webthority, Xaffire, and XRT are trademarks and registered trademarks of Quest Software, Inc in the United States of America and other countries. Other trademarks and registered trademarks used in this guide are property of their respective owners.

Updated—November, 2011

#### About Quest Software, Inc.

Quest Software (Nasdaq: QSFT) simplifies and reduces the cost of managing IT for more than 100,000 customers worldwide. Our innovative solutions make solving the toughest IT management problems easier, enabling customers to save time and money across physical, virtual and cloud environments. For more information about Quest solutions for <u>administration and automation</u>, <u>data protection</u>, <u>development and optimization</u>, <u>identity and access management</u>, <u>migration and consolidation</u>, and <u>performance monitoring</u>, go to <u>www.quest.com</u>.

#### **Contacting Quest Software**

PHONE 800.306.9329 (United States and Canada) If you are located outside North America, you can find your local office information on our Web site.

EMAIL sales@quest.com

MAIL Quest Software, Inc. World Headquarters 5 Polaris Way Aliso Viejo, CA 92656 USA

#### **Contacting Quest Support**

Quest Support is available to customers who have a trial version of a Quest product or who have purchased a commercial version and have a valid maintenance contract.

Quest Support provides around-the-clock coverage with SupportLink, our Web self-service. Visit SupportLink at https://support.quest.com.

SupportLink gives users of Quest Software products the ability to:

Search Quest's online Knowledgebase Download the latest releases, documentation and patches for Quest products Log support cases Manage existing support cases

View the Global Support Guide for a detailed explanation of support programs, online services, contact information and policies and procedures.

BBD-Top5-SharePlex-GoldenGate-US-KS